



## OFFICIAL EXECUTIVE DECISION NOTICE PUBLISHED BY DEMOCRATIC SERVICES

Notice is hereby given that the following decision(s) have been made today by Cabinet Members at the London Borough of Hillingdon:

Title of decision	OUT OF HOURS EMERGENCY ANSWERING SERVICE AND TELECARE CALL MONITORING SERVICE
Reference No.	460
Date of decision	Wednesday 27 April 2022
Call-in expiry date	5pm, Thursday 05 May 2022
Relevant Select Committee(s)	Families, Health & Wellbeing
Relevant Ward(s)	All

### Decision made

Cabinet Members making the decision	Councillor Ian Edwards - Leader of the Council Councillor Jane Palmer - Cabinet Member for Health & Social Care
	<b>Approved</b>  That the Leader of the Council and Cabinet Member for Health & Social Care accept the single tender from Anchor Hanover for the provision of an out of hours emergency answering service and the Telecare 24/7 call monitoring service contract for a 1-year contract from 4 <sup>th</sup> March 2022 to 3 <sup>rd</sup> March 2023 at a cost of £284,359.
Reason for decision	<p>Anchor Hanover provide a telecare monitoring service that enables people, especially older and more vulnerable individuals, to live independently and securely in their own home. It includes services that incorporate personal and environmental sensors in the home and remotely, that enable people to remain safe and independent in their own home for longer. Twenty- four-hour monitoring ensures that should an event occur; the information is acted upon immediately and the most appropriate response put in place.</p> <p>The one-year contract will allow officers to review the service alongside the development of an action plan for the future of Assisted Living Technology, in conjunction with the Cabinet Member. This plan will build upon the Families, Health and Wellbeing Select Committee's recent review into Assistive</p>

	Living technologies and will also encompass the Council's broader corporate digitisation strategy and the significant changes to technology in this space.
<b>Alternative options considered and rejected</b>	As this is a required critical 24-hour service, until a reasonable alternative is procured, it is essential this service operates. Whilst a review is being undertaken of this service, procurement advise that a tender process for a one-year period would also not also necessarily represent best value.
<b>Classification</b>	Part 2 – Private  That this report be declared as exempt from publication as it involves the disclosure of information in accordance with Section 100(A) and paragraph 3 of Part 1 of Schedule 12 (A) to the Local Government Act 1972 (as amended), in that the report contains information relating to the financial or business affairs of any particular person (including the authority holding that information) and that the public interest in withholding the information outweighs the public interest in disclosing it.
<b>Link to associated report</b>	N/A
<b>Relevant Officer contact &amp; Directorate</b>	Darren Thorpe - Social Care / Jo Allen - Procurement
<b>Any interest declared by the Cabinet Member(s) / dispensation granted</b>	N/A

## **Implementation of decision & scrutiny call-in**

<b>[Internal Use only]</b>	
<b>When can this decision be implemented by officers?</b>	<p>Officers can implement Cabinet Member decision in this notice only from the expiry of the scrutiny call-in period which is:</p> <p><b>5pm, Thursday 05 May 2022</b></p> <p>However, this is subject to the decision not being called in by Councillors on the relevant Select Committee. Upon receipt of a valid call-in request, Democratic Services will immediately advise the relevant officer(s) and the decision must then be put on hold.</p>
<b>Councillor scrutiny call-in of this decision</b>	<p>Councillors on the relevant Select Committee shown in this notice may request to call-in this decision. The request must be before the expiry of the scrutiny call-in period above.</p> <p>Councillors should use the Scrutiny Call-in App (link below) on their devices to initiate any call-in request. Further advice can be sought from Democratic Services if required:</p> <p><a href="#">Scrutiny Call-In - Power Apps</a> (secure)</p>

<p><b>Further information</b></p>	<p>These decisions, where applicable, have been taken under The Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012.</p> <p>This is the formal notice by the Council of the above executive decision, including links to the reports where applicable.</p> <p>If you would like more information on this decision, please contact Democratic Services on 01895 250636 or email: <a href="mailto:democratic@hillingdon.gov.uk">democratic@hillingdon.gov.uk</a>.</p> <p>Circulation of this decision notice is to a variety of people including Members of the Council, Corporate Directors, Officers, Group Secretariats and the Public. Copies are also placed on the Council's website.</p> <p style="text-align: right;"><b>Democratic Services London Borough of Hillingdon Civic Centre High Street Uxbridge UB8 1UW</b></p>
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