



## Democratic Services

**Location:** Phase II  
**Ext:** 0185  
**DDI:** 01895 250185  
**CMD No:** 472

**To:** **COUNCILLOR JOHN RILEY**  
**CABINET MEMBER FOR PUBLIC SAFETY AND**  
**TRANSPORT**

c.c. All Members of the Public Safety & Transport  
Select Committee  
c.c. Aileen Campbell – Place Directorate  
c.c. Perry Scott – Corporate Director of Place  
c.c. Ward Councillors for Cavendish  
c.c. Conservative and Labour Group Offices  
(inspection copy)

**Date:** 28 March 2022

## Non-Key Decision request

## Form D

### WINDERMERE AVENUE, EASTCOTE - RESULTS OF STATUTORY CONSULTATION ON A PROPOSED EXTENSION TO THE EASTCOTE PARKING MANAGEMENT SCHEME 'ZONE E2'

Dear Cabinet Member

Attached is a report requesting that a decision be made by you as an individual Cabinet Member. Democratic Services confirm that this is not a key decision, as such the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012 notice period does not apply.

You should take a decision **on or after Tuesday 05 April 2022** in order to meet Constitutional requirements about publication of decisions that are to be made. You may wish to discuss the report with the Corporate Director before it is made. Please indicate your decision on the duplicate memo supplied, and return it to me when you have made your decision. I will then arrange for the formal notice of decision to be published.

Liz Penny  
Democratic Services Officer

**Title of Report:** WINDERMERE AVENUE, EASTCOTE - RESULTS OF STATUTORY  
CONSULTATION ON A PROPOSED EXTENSION TO THE EASTCOTE PARKING  
MANAGEMENT SCHEME 'ZONE E2'

**Decision made:**

**Reasons for your decision:** (e.g. as stated in report)

**Alternatives considered and rejected:** (e.g. as stated in report)

Signed .....Date.....

*Cabinet Member for Public Safety & Transport*

# WINDERMERE AVENUE, EASTCOTE - RESULTS OF STATUTORY CONSULTATION ON A PROPOSED EXTENSION TO THE EASTCOTE PARKING MANAGEMENT SCHEME 'ZONE E2'

<b>Cabinet Member(s)</b>	Councillor John Riley
<b>Cabinet Portfolio(s)</b>	Cabinet Member for Public Safety and Transport
<b>Officer Contact(s)</b>	Aileen Campbell, Place Directorate
<b>Papers with report</b>	Appendices A, B and C

## HEADLINES

<b>Summary</b>	To inform the Cabinet Member of the results of the formal consultation carried out with residents of Windermere Avenue, Eastcote.
<b>Putting our Residents First</b>	This report supports the Council objective of Our People. Results of the consultation will be considered in relation to the Council's strategy for parking in residential areas.
<b>Financial Cost</b>	The cost associated with the recommendations to this report is estimated at £8,000.
<b>Relevant Select Committee</b>	Public Safety and Transport Select Committee.
<b>Relevant Ward(s)</b>	Cavendish.

## RECOMMENDATIONS

**That the Cabinet Member for Public Safety and Transport:**

- Notes the responses received to the formal consultation on a possible extension to the Eastcote Parking Management Scheme 'Zone E2'.**
- Instructs officers to proceed with the installation of an extension to the Eastcote Parking Management Scheme 'Zone E2' to include the remainder of Windermere Avenue, operational 'Monday to Friday, Midday to 1pm'.**

**3. Instructs officers to conduct statutory consultation on a proposed extension to the double yellow lines outside No. 7 Windermere Avenue to facilitate the recently implemented pedestrian crossing, as seen in Appendix C.**

### **Reasons for recommendations**

The recommendations reflect the responses received to the formal consultation with residents living in Windermere Avenue, Eastcote.

### **Alternative options considered / risk management**

The consultation offered residents the option to maintain the current parking arrangements.

### **Select Committee comments**

None at this stage.

## **SUPPORTING INFORMATION**

1. The Cabinet Member will recall a petition from residents of Windermere Avenue, Eastcote requesting a Parking Management Scheme in their road. The main concerns highlighted in the petition were the impact of all-day non-residential parking and the narrowness of the road, which residents advised can cause access issues for refuse vehicles, goods vehicles and the emergency services. As a result of discussions with petitioners, the Cabinet Member instructed officers to consult residents in an area agreed in liaison with local Ward Councillors on whether they would support being included in an extension to the existing Eastcote Parking Management Scheme 'Zone E2'.

2. Ward Councillors asked for residents in a wider area to be consulted and so residents in Elstow Close, Prospect Close, Warren Road, Windermere Avenue and Woodlands Avenue were also sent an informal consultation pack asking if they would like to be included in the 'Zone E2' scheme. The only road where the majority of responses indicated support for a scheme was Windermere Avenue. The results were shared with Ward Councillors and the Cabinet Member for Public Safety and Transport who made the decision to progress the scheme to statutory consultation with residents of Windermere Avenue on a detailed scheme design.

3. The 21-day formal consultation was subsequently undertaken and advertised in the usual manner. Public notices were displayed on site and the proposals advertised in the local newspaper. Residents in Windermere Avenue as shown on the location plan attached as Appendix A were also sent a plan of the proposals and a letter explaining how residents can comment on the scheme.

4. All the comments submitted by residents during the consultation have been summarised in the table attached to this report as Appendix B. Overall, eight responses were received during the formal consultation, one of which objected to the proposals due to there being "no

*justification for new parking restrictions.... For the most part of the day there is ample provision for parking”.*

5. Comments received in support of the scheme advised that the proposals are “*warmly welcomed*” as commuters would be deterred from parking and “*ease congestion in this street, especially for the refuse collection team*”. One resident did advise that a new crossing has been installed at the junction of Windermere Avenue and Sunningdale Avenue and therefore part of a residents’ permit parking only bay would be blocking this. It is therefore recommended that formal consultation is conducted on a proposed extension to the double yellow lines outside No. 7 Windermere Avenue as seen in Appendix C, to ensure cars are not permitted to park over the pedestrian crossing at any time.

6. As seen in Appendix B, some of the comments received questioned why the proposed operational hours were ‘Monday to Friday Middy to 1pm’ instead of in line with the existing ‘Zone E2’ scheme which operates ‘Monday to Saturday 9am to 5pm’. During the informal consultation, residents were given the opportunity to indicate what days and times they would prefer the scheme to operate out of the following options: ‘Monday to Saturday 9am to 5pm’, ‘9am to 10pm everyday’ and ‘Monday to Friday Middy to 1pm’. The option of one hour in the middle of the day from Monday to Friday had the most support during the informal consultation and was therefore recommended to be the operational hours for statutory consultation. The comments received during the formal consultation indicated that there are still mixed feelings regarding the operational times of the scheme, with one resident suggesting “*2, 1-hour increments*” during the day, whilst some residents asked for longer hours and Saturdays to also be included. Ward Councillors advised that, as there is no clear agreement as to the times the scheme should operate from the comments, the scheme should be implemented as ‘Monday to Friday Middy to 1pm’. Once the scheme has been implemented, and if upon reflection residents would prefer different operating hours, they are encouraged to petition the Council in the future and these sorts of changes can be considered further.

7. Responses to the formal consultation also advised that the proposed operational times would not help the congestion issue due to the narrowness of the road. The only way to stop parking completely on one side of the road would be by implementing double yellow lines which would mean residents on one side of Windermere Avenue would be unable to park outside their own driveways at any time. The availability of parking would be much more limited for residents and their visitors outside the operational times of the scheme.

8. All the responses received to this formal consultation have been shared with local Ward Councillors who have advised that the scheme should be implemented with operational times of ‘Monday to Friday Middy to 1pm’. If residents feel that changes such as double yellow lines on one side of the road or extended operational times would improve the scheme once implemented, then they may be invited to further petition the Council accordingly.

## **Financial Implications**

The 2022/23 Capital Programme approved by Cabinet and Council in February 2022 includes a budget for the Parking Management Scheme capital programme of £120k.

The estimated cost for the installation of an extension to the Eastcote Parking Management Scheme 'Zone E2' to include the remainder of Windermere Avenue, operational 'Monday to Friday, Midday to 1pm' and officers to conduct statutory consultation on a proposed extension to the double yellow lines outside No. 7 Windermere Avenue is £8k. This could be funded from the Parking Management Scheme capital programme, subject to the capital release protocols.

## **RESIDENT BENEFIT & CONSULTATION**

### **The benefit or impact upon Hillingdon residents, service users and communities**

To change the parking measures requested by residents and businesses following consultation.

### **Consultation carried out or required**

Residents were formally consulted to see if they would support the introduction of an extension to the Eastcote Parking Management Scheme 'Zone E2'. If the recommendations to this report are approved, then officers will arrange the implementation of a Parking Management Scheme in Windermere Avenue at the earliest opportunity.

## **CORPORATE CONSIDERATIONS**

### **Corporate Finance**

Corporate Finance has reviewed this report and concurs with the financial implications above, noting that the estimated cost of £8k for the installation of an extension to the Eastcote Parking Management Scheme 'Zone E2' to include the remainder of Windermere Avenue, operational 'Monday to Friday, Midday to 1pm' and officers to conduct statutory consultation on a proposed extension to the double yellow lines outside No. 7 Windermere Avenue will be fully funded from the Parking Management Scheme 2022/23 capital programme.

### **Legal**

The Borough Solicitor confirms that there are no specific legal implications arising from this report. Further legal advice will be given, as necessary, once the statutory consultation has taken place.

### **Infrastructure / Asset Management**

None at this stage.

### **Comments from other relevant service areas**

None at this stage.

## BACKGROUND PAPERS

NIL.

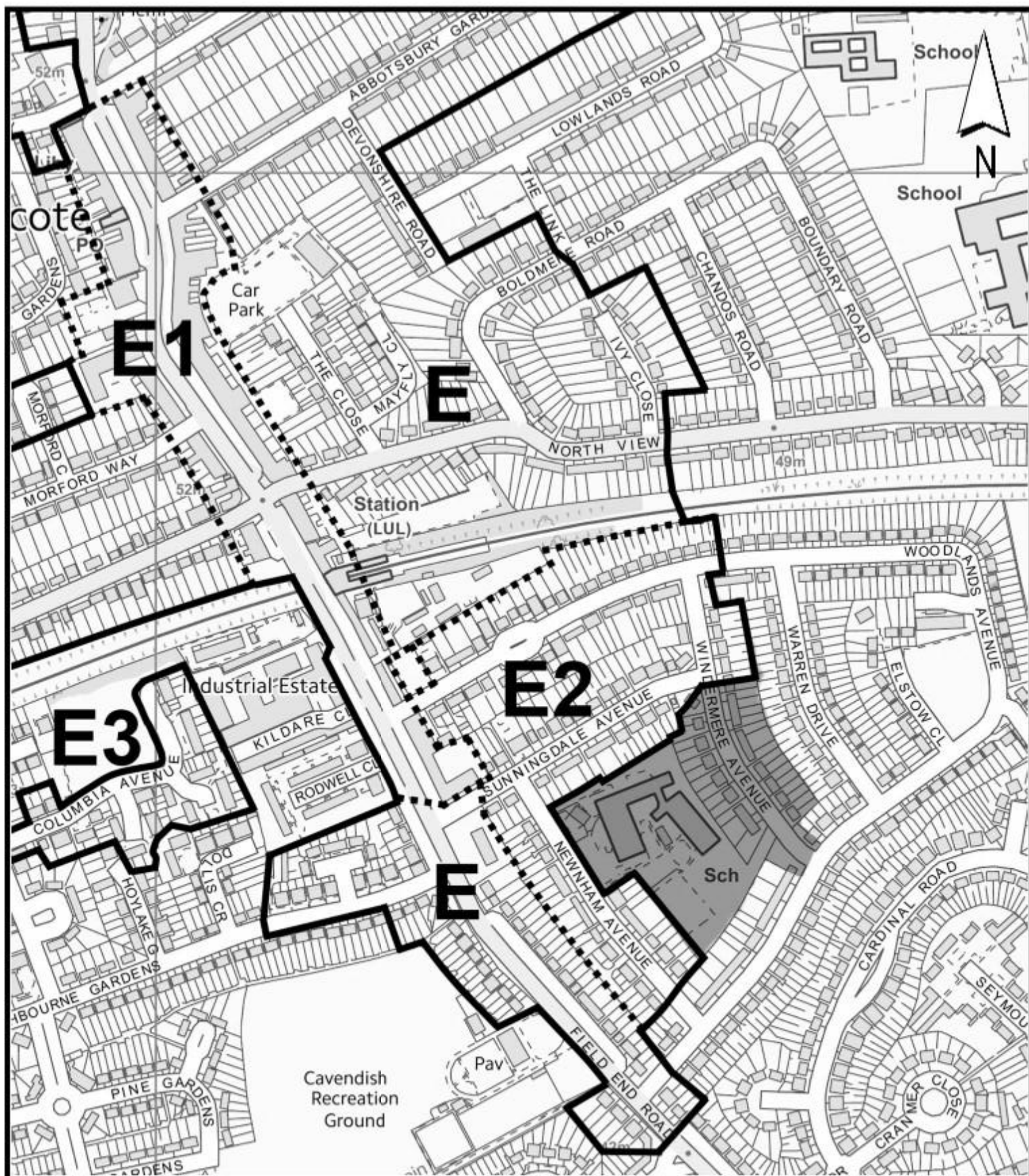
## TITLE OF ANY APPENDICES

Appendix A - Location plan of formal consultation area for proposed extension to the Eastcote Parking Management Scheme 'Zone E2.

Appendix B – Tabulated summary of the comments received during the formal consultation period.

Appendix C – Detailed design showing the proposed extension to the double yellow lines outside No.7 Windermere Avenue, Eastcote.





## Proposed extension to the Eastcote Parking Management Scheme Zone E2

## Appendix A

October 2020

Scale 1:5,000

# Appendix B

Windermere Avenue, Eastcote - Responses to formal consultation for a proposed extension to the Eastcote Parking Management Scheme 'Zone E2'		
Approximate Address	Comments	Officer comments
Windermere Avenue	Thank you for forwarding the details of the proposed parking scheme in Windermere Avenue (warmly welcomed); just a couple of points I would like to raise; first; Outside there is a dropped kerb that starts where the double yellow lines finish on the corner; the plan shows the parking bay extending right up to the double yellow lines which would render the newly installed dropped kerb ineffective. If the scheme is actioned could the proposed hours be reviewed; I feel 2, 1 hour increments would be better (mid morning and afternoon) and more importantly to include Saturdays as well please.	Considered as part of this report in paragraph 5 and 6.



<p>Windermere Avenue</p>	<p>I have two points I'd like to make please:</p> <ul style="list-style-type: none"> <li>• I note that the proposed parking bay between my property and my next door neighbour is the second smallest in the road. That is probably because my predecessor seems to have managed to get a crossover that is very generous and more than I actually need. So I'm just wondering whether there would be any benefit to the scheme to reduce the length of my crossover by a metre or so. (I've just Googled the average length of a car as 4.6 metres, which suggests that almost none of the planned bays will fit more than one car, but in reality there have often been two cars along the current verge, without any encroachment, so the measures seem a little odd.) If this were to happen, I'd clearly want to be consulted in detail, and would want the pavement to be rebuilt to avoid any confusion.</li> <li>• I am definitely in favour of a midday to 1pm scheme that guards against all-day weekday parking. However that presumably means that the single yellow line also applies only between those times, is that right? If so, one of the major problems in Windermere Avenue, whereby two cars or even vans will park exactly opposite each other, will hardly be discouraged. The road is notorious for narrowness of access, and there have been incidents of damage to parked cars from, for example, refuse vehicles trying to get through unscathed and failing. Emergency access is also a potential problem. Fairly recently I had to come out of my house. Surely I'm not the only person who has raised this issue?</li> </ul> <p>I should probably make it clear that my suggestion of extending the bay outside my property was an offer, not a request, on my part. I am aware I have a longer-than-normal dropped kerb (and in fact I am surprised that my predecessor managed to achieve the width he did). I was simply pointing out that I probably don't need that much, if it would be of any use to the scheme to add an extra car space. But it would be of no advantage to me to lose a couple of metres, it could be very confusing to users without changes to the pavement, and I certainly don't want to have to negotiate with another Council department and potentially have to pay for reinstatement! So under those circumstances, I guess it's a non-starter.</p> <p>Regarding the yellow lines, I would certainly not want double yellows over my frontage or anyone else's. My thought was that double yellows – or longer restrictions – might work opposite parking bays, but looking at the map again I can see that might be tricky to implement. I am certainly in agreement with the midday-1pm</p>	<p>Considered as part of this report in paragraph 6 and 7.</p> <p>Legislation states that where the public highway is not covered by a double yellow line or parking place, there must be a single yellow line. The single yellow lines are operational during the times of the scheme (unless signed otherwise which is not the case for the proposed scheme).</p>
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<p>restriction, which was my own original preference and I wouldn't want to change that. I take your point that fewer cars probably does mean easier access through, but I am surprised if other residents have not mentioned such access, because it's clearly been a matter of concern since I moved here.</p>	
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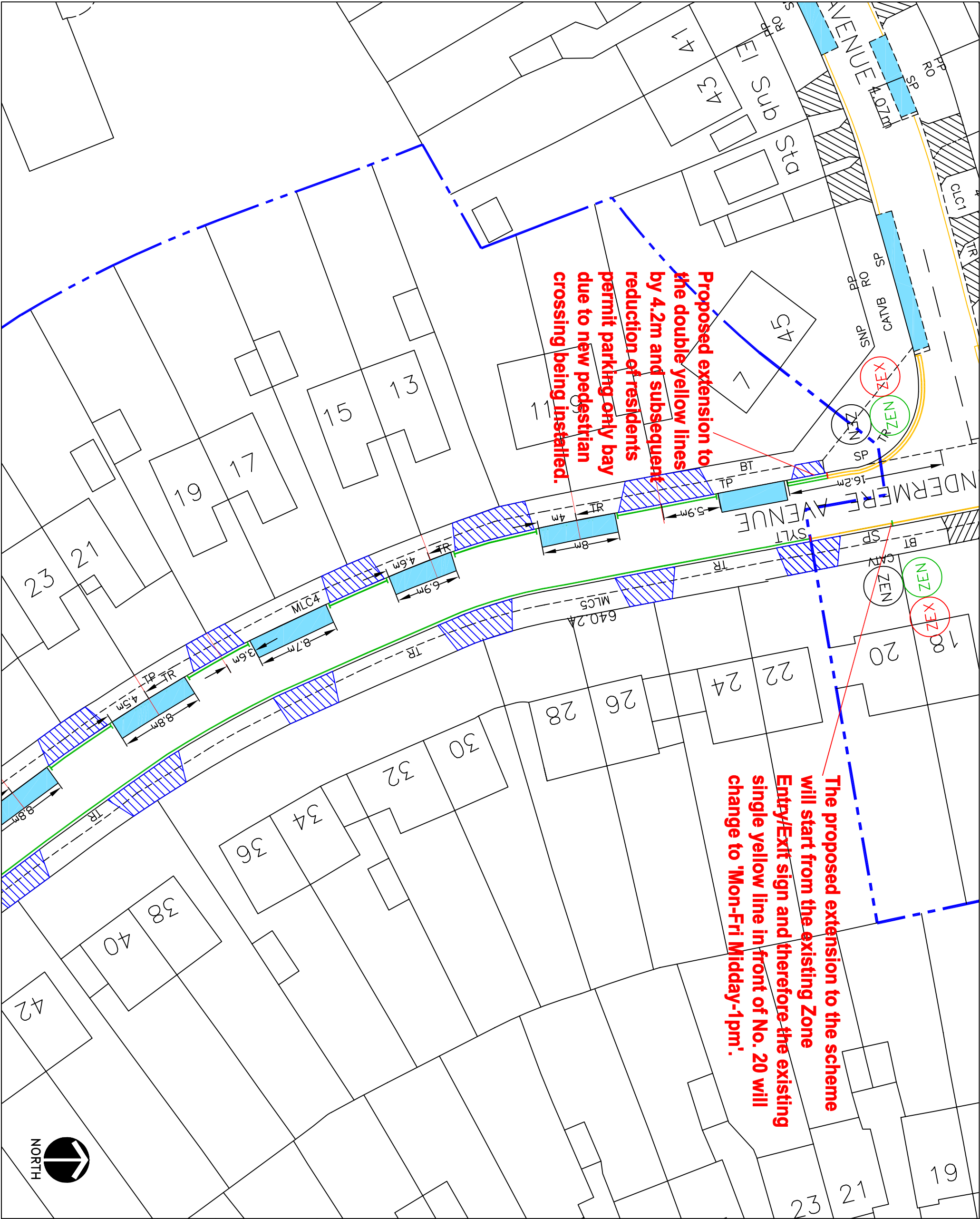
<p>Windermere Avenue</p>	<p>I have spoken to a number of residents regarding the proposed extension and there is some confusion. I have noted the 'main features' of the proposal but none of these refer to the single yellow lines from No. 22 to Nos. 48/52. Most residents have understood this to mean that the restriction on this yellow line would be all day. Having spoken to a council employee who was posting the consultation to lamppost, I understand that the yellow line will allow people to park on it at all other times outside the 12-1 time. In the original petition the issue of parking in Windermere Avenue caused considerable disruption to refuse lorries, deliveries and emergency vehicles. This proposal goes no way in alleviating this issue. As you are probably aware, refuse lorries would normally come in the morning when these proposed restriction would not be in place which is further exacerbated by school drop offs. When I raised this with the Council employee his response was that lorries should arrange to come in the afternoon.</p> <p>It does of course eliminate commuters (which during Covid has significantly reduced) but there are still a number of people using this road for other reasons. What seems to be happening more and more is the number of people from the new flats at Malt House parking here, residents from neighbouring roads needing an overspill and those going to the gym in Field End Road (noticeable by them carrying yoga mats!) and parents parking here to drop children off at school.</p> <p>I will be speaking to other residents but am disappointed that our concerns as stated above seem to have been ignored as the 'main reasons' for our petition was on Health and Safety grounds (emergency vehicles), the inconvenience to the refuse lorries and overuse by commuters (although this proposal would solve that).</p>	<p>Considered as part of this report in paragraph 6.</p> <p>Legislation states that where the public highway is not covered by a double yellow line or parking place, there must be a single yellow line. The single yellow lines are operational during the times of the scheme (unless signed otherwise which is not the case for the proposed scheme).</p> <p>If residents would like longer operational hours then they are invited to petition the Council.</p>
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<p>Windermere Avenue</p>	<p>I propose the following scheme to operate in Zone E2:</p> <ol style="list-style-type: none"> <li>1. Designated residents permit bays of 'Zone E2' with a single yellow line across residents driveways.</li> <li>2. Sections of double yellow lines to prevent obstructive parking outside No. 7, 22 and 24 Windermere Avenue, this is because every Monday the the bin collection vans are having a great deal of difficulties moving their truck because people parking their cars outside No 7, 22 and 24.</li> </ol>	<p>Considered as part of this report in paragraph 5 and 7.</p>
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Windermere Avenue	<p>It is not clear what your objectives are. If the aim is to stop day-long commuter parking then the proposals will assist. However, it appears that you intend our length of Windermere Avenue to remain as a car park and propose to do nothing to assist your Council (and emergency vehicles) getting down the road when required. Although the proposals extend the area of Zone E2 your plan for the southern length of Windermere Avenue have parking restrictions that apply from Monday to Saturday for 48 daytime hours. For us you propose only 5 hour a week from Monday to Friday. Such a mixed arrangement in one road would be very confusing for motorists.</p> <p>With only a single yellow line down the eastern side of the road there will be no change to present problems, apart from one hour each week day, with the narrow road frequently being blocked to your refuse vehicles. With this arrangement you clearly think that for most of the day it is acceptable for 'visitors' to park opposite resident parking bays. Have you measured the width of the road? There is a particular problem adjacent to the present controlled area where non-residents park quickly and inconsiderately at the first opportunity. Another concern is what would happen at the weekends and bank holidays. At these times anyone from Eastcote flats, Sunningdale Avenue or Windermere Avenue north could park their second cars and work vehicles here from 1pm on Friday until Monday/Tuesday morning. No such parking is permitted at the other end of our road. Why do you propose such a discrepancy and how can you justify it?</p> <p>So what is the solution? The answer is to extend the present Zone E2, with the same conditions that apply there now. This will stop day-long commuters, enable emergency vehicles and your refuse lorries etc to get down the road, and stop our length of road continuing to be car park for other local residents. (It is not clear if you have carried out a survey but I can assure you that the great majority of residents in the southern end of Windermere Avenue park their cars in their front gardens. Such a survey would show that the present problems are not caused by residents).</p> <p>For simplicity and safety I urge you to treat both ends of Windermere Avenue the same.</p>	<p>Considered as part of this report in paragraph 6.</p> <p>If residents would like longer operational hours then they are invited to petition the Council.</p>
Windermere Avenue	<p>I agree with this plan and think it will help ease congestion in this street, especially for the refuse collection team. I hope it will be implemented as soon as possible.</p>	<p>Considered as part of this report in paragraph 5.</p>

Windermere Avenue	<p>We were under the impression that the parking management for Windermere Avenue was going to be brought in to enable delivery lorries, vans, refuse collectors, ambulances, fire engines etc to be able to access this road safely. Being the road is so narrow cars often get knocked, car mirrors get damaged and so on. Refuse collectors often have to knock on doors to get vehicles moved. Grass verges get ruined which is unsightly and dangerous underfoot. It's not only the people using the underground station that park down our road it's also parents picking and dropping kids to Newnham school, tradesmen and people using Eastcote high street. We feel the 12.00-1.00 Monday to Friday isn't adequate. It should be at least in line with Sunningdale Avenue's restrictions 9.00-5.00 especially bearing in mind that the road is a lot wider than Windermere Avenue.</p>	<p>Considered as part of this report in paragraph 6.</p> <p>If residents would like longer operational hours then they are invited to petition the Council.</p>
Windermere Avenue	<p>We have monitored the parking situation over the last few months and there would seem to be no justification for new parking restrictions at our end of the road. For the most part of the day there is ample provision for parking. We therefore strongly believe that parking restrictions should not be extended to our section of Windermere Avenue. There is no evidenced case to support the need for new parking restrictions.</p>	<p>Considered as part of this report in paragraph 4.</p>





KEY	
	EXISTING YELLOW LINE
	NEW SINGLE YELLOW LINE & TERMINAL
	NEW DOUBLE YELLOW LINE & TERMINAL
	CROSSOVER
	PERMIT HOLDER ONLY BAY
	DISABLED BAY
	NEW ZONE ENTRY SIGN
	NEW ZONE EXIT SIGN
	REMOVE ZONE ENTRY/EXIT SIGN
	BORDER OF EXISTING ZONE E2

PARKING PLACES ARE DISTANCED 10m FROM CORNERS UNLESS OTHERWISE STATED

PARKING BAYS ARE 2m WIDE UNLESS NOTED

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TRANSPORT & PROJECTS

CWC CENTRE 3A/04, HIGH STREET, LUTON, LU8 1UW

Tel No. 01595 277005/01595 250676

Project

Proposed extension to Eastcote Parking Management Scheme 'Zone E2'

Description

Windermere Avenue

'Monday to Friday Midday-1pm'			
Scale	Designed	Drawn	Date
Project No.	Drawing No.	Rev.	
	2	B	Jan 22