



## Democratic Services

**Location:** Phase II  
**Ext:** 0420  
**DDI:** 01895 250420  
**CMD No:** 627

**To: COUNCILLOR JONATHAN BIANCO  
CABINET MEMBER FOR PROPERTY, HIGHWAYS  
& TRANSPORT**

c.c. All Members of the Property, Highways and  
Transport Select Committee  
c.c. Gordon Hill, Place Directorate  
c.c. Perry Scott, Corporate Director of Place  
c.c. Ward Councillors for Belmore

**Date:** 26 October 2022

## Non-Key Decision request

## Form D

### TOLLGATE DRIVE, HAYES - RESIDENT PARKING SCHEME, REPORT ON INFORMAL CONSULTATION

Dear Cabinet Member

Attached is a report requesting that a decision be made by you as an individual Cabinet Member. Democratic Services confirm that this is not a key decision, as such, the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012 notice period does not apply.

You should take a decision **on or after Thursday 03 November 2022** in order to meet Constitutional requirements about publication of decisions that are to be made. You may wish to discuss the report with the Corporate Director before it is made. Please indicate your decision on the duplicate memo supplied, and return it to me when you have made your decision. I will then arrange for the formal notice of decision to be published.

James Jones  
Democratic Services

**Title of Report:** TOLLGATE DRIVE, HAYES – RESIDENT PARKING SCHEME, REPORT  
ON INFORMAL CONSULTATION

**Decision made:**

**Reasons for your decision:** (e.g. as stated in report)

**Alternatives considered and rejected:** (e.g. as stated in report)

Signed .....Date.....

*Cabinet Member for Property, Highways & Transport*

# TOLLGATE DRIVE, HAYES - RESIDENT PARKING SCHEME, REPORT ON INFORMAL CONSULTATION

<b>Cabinet Member</b>	Councillor Jonathan Bianco
<b>Cabinet Portfolio</b>	Cabinet Member for Property, Highways and Transport
<b>Officer Contact</b>	Gordon Hill – Place Directorate
<b>Papers with report</b>	Appendix A – Location plan Appendix B – Results of Informal Consultation

## HEADLINES

<b>Summary</b>	To inform the Cabinet Member of the results of an informal consultation on a possible Resident Permit Parking Scheme in Tollgate Drive, Hayes.
<b>Putting our Residents First</b>	This report supports the Council objective of <i>Our People</i> . The request can be considered as part of the Council's annual programme of road safety initiatives and for on-street parking controls.
<b>Financial Cost</b>	The expected cost is dependent on the Cabinet Member's decision. Recommendation 2.a. is estimated at £2,000 and will be managed within existing revenue budgets for the Transportation Service. Recommendation 2.b. has no direct financial implications.
<b>Relevant Select Committee</b>	Property, Highways and Transport Select Committee
<b>Relevant Ward</b>	Belmore

## RECOMMENDATIONS

That the Cabinet Member:

1. Notes the responses received during the informal consultation undertaken in the Tollgate Drive regarding a possible Parking Management Scheme.
2. Based on these responses and the views expressed by local ward Councillors, either:
  - a. instructs officers, to design and formally consult upon a Parking Management Scheme (PMS) in Tollgate Drive operating 9am-10pm every day; or,
  - b. instructs officers to take no further action with regard to the PMS at this stage, but to keep the matter under review.

3. It is also recommended, however, that officers incorporate the earlier request for waiting restrictions at the entrance and corners in Tollgate Drive, where considered beneficial for road safety reasons, as part of any consultation, whether as part of a full PMS or not.

### Reasons for recommendations

The recommendations represent the views of local residents and the local ward Councillors.

### Alternative options considered / risk management

None at this stage.

### Select Committee comments

None at this stage.

## SUPPORTING INFORMATION

1. A petition with 29 signatures was submitted to the Council from residents of Tollgate Drive, Hayes which represented 28 of the 120 properties on Tollgate Drive (23%), requesting the following:
  - a. *"Improvement of our neighbourhood, CCTV camera request:*
  - b. *No drug dealing:*
  - c. *No fly tipping:*
  - d. *Non-residents not allowed parking along the canal for recreation, loud music, loud conversation late in the night, prohibiting the consuming of beer and drugs by the canal:*
  - e. *Posted warning along the drive*
  - f. *Double yellow lines at the bend on Tollgate Drive to prevent parking at the bend and at the junction Tollgate Drive/Delamere Road."*
2. Tollgate Drive is a residential no through road in Belmore ward. It consists of town houses and semi-detached many of which benefit from off-street parking. The Grand Union Canal runs adjacent to the road.
3. This report and informal consultation only relate to the request for a Resident Parking Scheme as the other items have been covered by responses from other Council departments.
4. As mentioned above, within the development, most properties appear to benefit from some limited off-street parking provision but from officers' observations this does not appear to meet the parking demand. As a result, it is likely that residents and their guests rely upon the on-street kerbside space to park. A plan of the area is attached as Appendix A.

5. A comment from the petition was *“Non-residents not allowed parking along the canal, double yellow lines at the bend on Tollgate Drive to prevent parking at the bend and at the junction Tollgate/Delamere”*.
6. Based on this comment it was felt that proposals for waiting restrictions should be prioritized and considered prior to any consultation on a parking scheme. The Council’s Road Safety Engineer prepared proposals for waiting restrictions on Tollgate Drive which were shared with the lead petitioner and local ward councillors who all broadly agreed that the design would address the concerns raised over inconsiderate parking at the junction and on the bend.
7. However, after further correspondence with the lead petitioner, they expressed the view that consultation on the yellow lines should not take place independently of the exercise to develop and consult upon a possible Parking Management Scheme. Although not mentioned in the original petition signed by residents, the lead petitioner indicated to officers that a permit parking scheme should operate *“for the maximum of hours possible for the 7 days a week”*. The lead petitioner went on to state that in their view, the times that the scheme operational times should be *“Monday to Sunday 6am to 11pm or more if possible, including weekends and back holidays”* *We do not want parking meters installed anywhere.”*
8. The days and times that a possible residents’ permit parking scheme can operate can be varied to meet local demands. It should be noted that within schemes that operate for long periods of time, residents and their guests will be required to display a parking permit or visitor voucher during the operational times of the scheme. The Cabinet Member of the time discussed with petitioners their concerns and asked officers to add the request to the future extensive parking scheme programme for further investigation and informal consultation with residents.
9. A 21-day consultation was undertaken in Tollgate Drive. During this consultation, a letter explaining the operational aspects of a Resident Parking Scheme along with a questionnaire offering options on the type of scheme and days/ times of operation was sent to all households along with a postage-paid reply envelope.
10. The headline results are that 29 households responded to the consultation meaning a return rate of 24%. Of those that responded 19 indicated support for a scheme whilst 10 indicated that they did not support any scheme in Tollgate Drive. A detailed breakdown of the responses to all questions are attached to this report as Appendix B.
11. These results were shared with local ward councillors who advised officers that they would like the scheme to progress to the next stage for a detailed design and formal consultation.
12. It is therefore recommended that the Cabinet Member considers the results of the consultation and views expressed by ward councillors and decides whether officers should add the scheme to the current extensive programme for designs and for statutory consultation or take no further action at the present time. If the decision is to consult on a scheme, then based on the responses received during the informal consultation the scheme should operate 9am-10pm every day.

## **Financial Implications**

The expected cost is dependent on the Cabinet Member's decision.

Recommendation 2.a. is estimated at £2,000 and will be managed within existing revenue budgets for the Transportation Service. If a scheme is subsequently approved for implementation, the costs will be eligible for capitalisation subject to the relevant Capital Release protocols.

Recommendation 2.b. has no direct financial implications.

## **RESIDENT BENEFIT & CONSULTATION**

### **The benefit or impact upon Hillingdon residents, service users and communities?**

To allow the Cabinet Member to consider the petitioners' request.

### **Consultation carried out or required**

None at this stage.

## **CORPORATE CONSIDERATIONS**

### **Corporate Finance**

Corporate Finance has reviewed the recommendations to this report and concurs with the financial implications as set out above.

### **Legal**

The Council has conducted informal consultation in relation to the proposals set out under the above recommendations. There are no legal impediments to the Council now conducting statutory consultation in accordance with the Local Authorities Traffic Orders (Procedure) (England & Wales) Regulation 1996.

### **Infrastructure / Asset Management**

None at this stage.

### **Comments from other relevant service areas**

None at this stage.

## **BACKGROUND PAPERS**

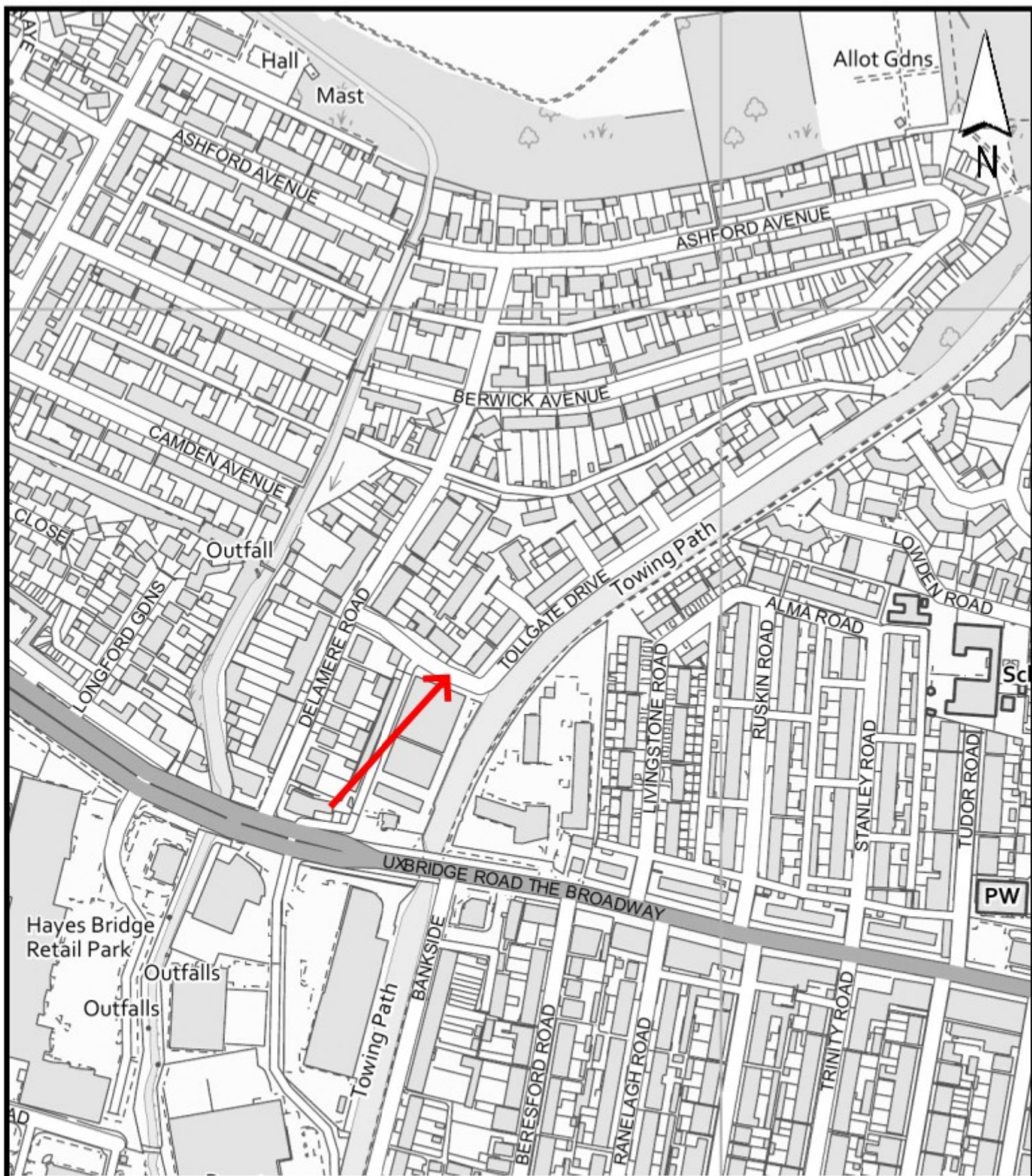
Petition received.

## **TITLE OF ANY APPENDICES**

Appendix A - Location plan

## Appendix B - Results of Informal Consultation





## Tollgate Drive, Hayes Location plan

## Appendix A

December 2021

Scale 1:4,000

# Appendix B

**Would you like a Resident Parking Scheme in Tollgate Drive?**

19x Yes

10x No

**If a scheme is introduced, what operating hours would you prefer?**

6x 9am-5pm

4x 9am-8pm

12x 9am-10pm

**If a scheme is introduced, what days of operation would you prefer?**

5x Mon-Fri

2x Mon-Sat

15x Everyday

**If a scheme is introduced, what type of scheme would you prefer?**

7x Past This Point

15x Signs and Lines