



## OFFICIAL EXECUTIVE DECISION NOTICE PUBLISHED BY DEMOCRATIC SERVICES

Notice is hereby given that the following decision(s) have been made today by Cabinet Members at the London Borough of Hillingdon:

<b>Title of decision</b>	<b>AWARD OF CONTRACT FOR ONESERVE SOLUTION</b>
<b>Reference No.</b>	709
<b>Date of decision</b>	Wednesday 01 March 2023
<b>Call-in expiry date</b>	Wednesday 08 March 2023
<b>Relevant Select Committee</b>	Finance and Corporate Services Select Committee
<b>Relevant Wards</b>	All wards

### Decision made

Cabinet Members making the decision	Councillor Ian Edwards – Leader of the Council Councillor Douglas Mills – Cabinet Member for Corporate Services
	<b>Approved</b>  That the Leader of the Council and the Cabinet Member for Corporate Services:  1) Accepted the single tender from Oneserve Limited for the provision of Housing Repairs Solution via the CCS G-Cloud13 Framework to the London Borough of Hillingdon for a three-year period from 15 April 2023 to 14 April 2026 and at the cost of £75,856 per annum plus RPI fee uplifts from Year 2 onwards; and,  2) Agreed that this includes the provision to extend the contract for a one-year period at the value of £75,856 plus RPI uplift from Year 3 price, with any extension authorised by the Corporate Director of Central Services, in consultation with the Cabinet Member.
<b>Reason for decision</b>	Awarding the contract to Oneserve Limited for the provision of hosting, support and maintenance of the Council's social housing repair jobs management system ensured continuity of this critical application, its' complex integrations with other key systems, and ensured that there was no interruption for residents reporting their housing repairs.
<b>Alternative options considered and rejected</b>	To do nothing, this would have left the Council with no support for the management of the repairs system and integrations

	<p>which would have seriously put at risk the financial services to both the Council and residents.</p> <p>To retender for a new system, the Council could have changed suppliers, but not within the current timeframe due to the complexity of the current applications and integration with other systems, therefore this was not recommended.</p>
<b>Classification</b>	Part II – Members’ Only and Not for Publication
<b>Link to associated report</b>	<i>That this report be declared as exempt from publication as it involves the disclosure of information in accordance with Section 100(A) and paragraph 3 of Part 1 of Schedule 12 (A) to the Local Government Act 1972 (as amended), in that the report contains information relating to the financial or business affairs of any particular person (including the authority holding that information) and that the public interest in withholding the information outweighs the public interest in disclosing it.</i>
<b>Relevant Officer contact &amp; Directorate</b>	Helen Vincent – Central Services Directorate Jo Allen - Procurement
<b>Any interest declared by the Cabinet Member(s) / dispensation granted</b>	N/A

### **Implementation of decision & scrutiny call-in**

<b>[Internal Use only]</b>	
<b>When can this decision be implemented by officers?</b>	<p>Officers can implement Cabinet Member decision in this notice only from the expiry of the scrutiny call-in period which is:</p> <p><b>5pm on Wednesday 08 March 2023</b></p> <p>However, this is subject to the decision not being called in by Councillors on the relevant Select Committee. Upon receipt of a valid call-in request, Democratic Services will immediately advise the relevant officer(s) and the decision must then be put on hold.</p>
<b>Councillor scrutiny call-in of this decision</b>	<p>Councillors on the relevant Select Committee shown in this notice may request to call-in this decision. The request must be before the expiry of the scrutiny call-in period above.</p> <p>Councillors should use the Scrutiny Call-in App (link below) on their devices to initiate any call-in request. Further advice can be sought from Democratic Services if required:</p> <p><a href="#">Scrutiny Call-In - Power Apps</a> (secure)</p>
<b>Further information</b>	These decisions, where applicable, have been taken under The Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012.

This is the formal notice by the Council of the above executive decision, including links to the reports where applicable.

If you would like more information on this decision, please contact Democratic Services on 01895 250636 or email: [democratic@hillington.gov.uk](mailto:democratic@hillington.gov.uk).

Circulation of this decision notice is to a variety of people including Members of the Council, Corporate Directors, Officers, Group Secretariats and the Public. Copies are also placed on the Council's website.

**Democratic Services  
London Borough of Hillingdon  
Civic Centre  
High Street  
Uxbridge  
UB8 1UW**