



OFFICIAL EXECUTIVE DECISION NOTICE PUBLISHED BY DEMOCRATIC SERVICES

Notice is hereby given that the following decision(s) have been made today by Cabinet Members at the London Borough of Hillingdon:

Title of decision	Out of Hours Emergency Answering Service and Telecare Call Monitoring Service
Reference No.	715
Date of decision	Wednesday 29 March 2023
Call-in expiry date	Wednesday 05 April 2023
Relevant Select Committee	Health and Social Care Select Committee
Relevant Wards	All Wards

Decision made

Cabinet Members making the decision	Councillor Ian Edwards – Leader of the Council Councillor Jane Palmer – Cabinet Member for Health and Social Care
	Approved That the Leader of the Council and Cabinet Member for Health & Social Care accepted the single tender action from Anchor Hanover for the provision of an out of hours emergency answering service and telecare 24/7 call monitoring service for a 1-year period from 4 March 2023 to 3 March 2024 at a cost of £304,264.
Reason for decision	Anchor Hanover provides a telecare monitoring service that enables people, especially older and more vulnerable individuals, to live independently and securely in their own home. Anchor support our residents with twenty-four-hour monitoring ensuring that should an event occur; the information is acted upon immediately and the most appropriate response put in place. Anchor also support the local authorities out of hours call answering service signposting and resolving residents' general queries.
Alternative options considered and rejected	The following alternative options were considered and discounted: 1. To retender 2. Not to continue with the service
Classification	Part II – Members' Only and Not For Publication
Link to associated report	<i>This item is included in Part 2 as it contains information relating to the financial or business affairs of any particular person (including the Authority holding that information) and the public</i>

	<i>interest in withholding the information outweighs the public interest in disclosing it (exempt information under paragraph 3 of Part 1 of Schedule 12A to the Local Government (Access to Information) Act 1985 as amended).</i>
Relevant Officer contact & Directorate	Lee Moses – Adult Services & Health Directorate
Any interest declared by the Cabinet Member(s) / dispensation granted	N/A

Implementation of decision & scrutiny call-in

[Internal Use only]	
When can this decision be implemented by officers?	<p>Officers can implement Cabinet Member decision in this notice only from the expiry of the scrutiny call-in period which is:</p> <p>5pm on Wednesday 05 April 2023</p> <p>However, this is subject to the decision not being called in by Councillors on the relevant Select Committee. Upon receipt of a valid call-in request, Democratic Services will immediately advise the relevant officer(s) and the decision must then be put on hold.</p>
Councillor scrutiny call-in of this decision	<p>Councillors on the relevant Select Committee shown in this notice may request to call-in this decision. The request must be before the expiry of the scrutiny call-in period above.</p> <p>Councillors should use the Scrutiny Call-in App (link below) on their devices to initiate any call-in request. Further advice can be sought from Democratic Services if required:</p> <p>Scrutiny Call-In - Power Apps (secure)</p>
Further information	<p>These decisions, where applicable, have been taken under The Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012.</p> <p>This is the formal notice by the Council of the above executive decision, including links to the reports where applicable.</p> <p>If you would like more information on this decision, please contact Democratic Services on 01895 250636 or email: democratic@hillingdon.gov.uk.</p> <p>Circulation of this decision notice is to a variety of people including Members of the Council, Corporate Directors, Officers, Group Secretariats and the Public. Copies are also placed on the Council's website.</p> <p style="text-align: right;">Democratic Services London Borough of Hillingdon</p>

