



## Democratic Services

**Location:** Phase II  
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**To: COUNCILLOR JONATHAN BIANCO  
CABINET MEMBER FOR PROPERTY, HIGHWAYS  
AND TRANSPORT**

c.c. All Members of the Property, Highways and  
Transport Select Committee  
c.c. Gordan Hill – Place Directorate  
c.c. Yiewsley

**Date:** 23 January 2024

## Non-Key Decision request

## Form D

### PROVIDENCE ROAD AND WHITETHORN AVENUE, YIEWSLEY – REPORT ON FORMAL CONSULTATION ON A RESIDENT PARKING SCHEME

Dear Cabinet Member,

Attached is a report requesting that a decision be made by you as an individual Cabinet Member. Democratic Services confirm that this is not a key decision, as such, the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012 notice period does not apply.

You should take a decision **on or after Wednesday 31 January 2024** in order to meet Constitutional requirements about publication of decisions that are to be made. You may wish to discuss the report with the Corporate Director before it is made. Please indicate your decision on the duplicate memo supplied and return it to me when you have made your decision. I will then arrange for the formal notice of decision to be published.

Amy Helps  
Senior Technical Support Officer

**Title of Report:** PROVIDENCE ROAD AND WHITETHORN AVENUE, YIEWSLEY – REPORT  
ON FORMAL CONSULTATION ON A RESIDENT PARKING SCHEME

**Decision made:**

**Reasons for your decision:** (e.g. as stated in report)

**Alternatives considered and rejected:** (e.g. as stated in report)

Signed ..... Date.....

*Cabinet Member for Property, Highways and Transport*

## PROVIDENCE ROAD AND WHITETHORN AVENUE, YIEWSLEY – REPORT ON FORMAL CONSULTATION ON A RESIDENT PARKING SCHEME

<b>Cabinet Member(s)</b>	Councillor Jonathan Bianco
<b>Cabinet Portfolio(s)</b>	Cabinet Member for Property, Highways and Transport
<b>Officer Contact(s)</b>	Gordon Hill – Place Directorate
<b>Papers with report</b>	Appendix A – Location Plan Appendix B – Summary of Comments

### HEADLINES

<b>Summary</b>	To inform the Cabinet Member of the results of the formal consultation undertaken in Providence Road and Whitethorn Avenue for the possible extension to the existing Yiewsley Parking Management Scheme.
<b>Putting our Residents First</b>	This report supports the Council objective of Our People. The request can be considered as part of the Council's annual programme for on-street parking controls.
<b>Financial Cost</b>	The estimated cost associated with the recommendations in this report is £30,000, funded via 2023/24's Transport for London Grant Local Implementation Plan allocation.
<b>Relevant Policy Overview Committee</b>	Property, Highways and Transport Select Committee.
<b>Relevant Ward(s)</b>	Yiewsley

### RECOMMENDATIONS

That the Cabinet Member:

1. Notes the responses to the formal consultation on a resident parking scheme in Providence Road and Whitethorn Avenue, West Drayton; and
2. Notes that based on the views expressed during the consultation, it is recommended the proposed scheme be implemented, with operating times of Monday-Friday 9am-5pm, as an extension to the existing zone Y1 scheme.
3. Notes that an informal consultation has also taken place in the roads bounded by Providence Road and Whitethorn Avenue to ascertain the views of local residents on extending the scheme further.

## Reasons for recommendations

These recommendations are in line with the views expressed during the informal and formal consultations and are supported by the local ward councillors.

## Alternative options considered / risk management.

None at this stage.

## Policy Overview Committee comments

None at this stage.

## SUPPORTING INFORMATION

1. A petition with 37 signatures was submitted to the Council from residents of Whitethorn Avenue, Aspen Road and Providence Road requesting the following.

*"For there to be designated resident parking areas (on street) for the residents of part of Whitethorn Avenue, Aspen Close and Providence Road which would require resident parking permits on weekdays, Monday to Friday, from 9am to 6pm.*

*Further, each household within the designated areas of Whitethorn Avenue should be entitled to parking permits for each household member who legally holds a valid driver licence and has a car that requires parking near their home".*

In an accompanying letter submitted with the petition, the lead petitioner helpfully provided the following additional information:

*"It is respectfully requested that Hillingdon Council considers a designated resident parking area (on street and in parking bays) for the residents of Whitethorn Avenue (UB7, adjacent to Horton Road) which would require resident parking permits on weekdays, Monday to Friday, from 9am to 6pm. Further, each household who legally holds a valid UK driver's licence and has a car that requires parking near their home.*

*The designated areas that we are highlighting is towards the end of Whitethorn Avenue (UB7) near the John Guest Building.*

*A summary of the reasons for the request are:*

- *The residents of Whitethorn Avenue have been deprived of parking their cars near their homes for a long period of time;*
- *The staff from John Guest (which is located on Horton Road, adjacent to Whitethorn Avenue) come and park on a daily basis, this is despite the fact that we have made several complaints to their management;*
- *The staff from BMW Berry also come to park their cars on the bays on Whitethorn Avenue, especially during the working day, depriving residents of Whitethorn Avenue (towards Horton Road) of parking in the bays near their homes;*
- *There are also issues where mechanics around the area park their customers' cars in the bays on Whitethorn Avenue and leave it there for long periods of time;*

- *There has also been an influx in the last few years of people travelling to various terminals in Heathrow airport and they have proceeded to leave their cars on Whitethorn Avenue and in the parking bays for weeks, sometimes months at a time. Once again, prohibiting residents of the road from parking near their homes”.*
2. Whitethorn Avenue, Providence Road and Aspen Close are mainly residential roads but are located within easy walking distance of an area of light industrial units. The 350 bus route runs nearby and links Heathrow Terminal 5 with West Drayton Station and then onto Hayes and Harlington Station. A location plan showing part of the existing Parking Management Scheme and the area previously consulted on a detailed design is attached as Appendix A.
  3. The Cabinet Member may recall that as recently as July 2019, the Council formally consulted with residents in Whitethorn Avenue and Providence Road on detailed designs for a Parking Management Scheme. The small number of responses received during this consultation were balanced with some in favour of the scheme and some against. The main comment made by residents at that time was the perceived lack of parking that could be provided, as many of the inset parking areas were reduced in capacity due to the construction of dropped kerbs that, over time, residents have requested to access their off-street parking, especially in Whitethorn Avenue. After careful consideration of all the comments received from residents and local ward councillors, the decision was made to defer the implementation of a scheme at that time. It should also be noted that Aspen Close is not an adopted road and therefore it is not the Council's practice to implement a Parking Management Scheme on such a road.
  4. Clearly the layout of the road had not changed significantly since the last formal consultation and indeed further dropped kerbs may have been constructed in the meantime. It was therefore recommended that the Cabinet Member should discuss with petitioners their concerns and, if appropriate, ask officers to add the request to the future parking scheme programme for further investigation and possible consultation with residents.
  5. At the petition hearing the Cabinet Member asked officers to add the request to the Council's extensive Parking Management Scheme Programme for further informal consultation. Local ward councillors asked that Edgar Road, Cedar Avenue, Maple Avenue, Acacia Avenue and Lilac Place were added programme for informal consultation at a future date.
  6. Following the petition hearing and discussions with local ward councillors it was decided to informally consult on a detailed design in Providence Road and Whitethorn Avenue at the present time, and to consider the additional roads later based on feedback received from residents.
  7. Following further detailed site investigations, some minor amendments were made to the previous scheme in Providence Road and Whitethorn Avenue, and a 21-day informal consultation was undertaken where a letter, questionnaire and detailed plans were sent to every household in Providence Road and Whitethorn Avenue.

8. The response rate to the informal consultation was 22% with 58 of the 269 properties responding. The detailed breakdown was:

	Yes	No
Providence Road	14	2
Whitethorne Avenue/Place	33	9

9. Several of the responses from residents indicated that they would prefer a longer operating time, but the times chosen (Monday-Friday 9am-5pm) were intended to bring the scheme into line with the existing Resident Parking Scheme already in operation locally. If a scheme is implemented and, after further experience and consideration, residents still feel that longer operating times are required, then they may be invited to petition the Council for such further changes.
10. Another subject that was raised on multiple occasions, was regarding the parking areas that were created adjacent to the carriageway, that have, in some instances been modified to allow access to off-street parking. In the initial plan it had been proposed to still mark these areas as a 'designated parking place'. However, as this would mean that other residents with permits could potentially park there during the operational hours of the scheme without being subject to a Penalty Charge Notice; some residents with off-street parking objected to this. Therefore, the decision was made to treat the driveways in front of the off-street parking access as part of the dropped kerb/verge and parking to be prohibited on them by anyone.
11. These results were shared with the local ward councillors, who advised that they also conducted their own street surveys regarding the proposed parking scheme. Based on the views expressed in this report and their interactions with residents they felt that the scheme should proceed.
12. During the consultation period a petition was received from several residents of Edgar Road asking to be also included in the proposed scheme. At the petition hearing, the decision was made to add the request to the Council's extensive Parking Scheme Programme for further investigation and possible informal consultation.
13. Therefore, it was recommended that the Council proceed to formal consultation on the revised scheme without parking places in front of the access paths to off-street parking places.
14. The design of the scheme was changed to accommodate these changes and a formal consultation was prepared.
15. This 21-day formal consultation was subsequently undertaken where street notices were placed in the vicinity of the proposed changes and public notices were placed in the London Gazette and a local newspaper. In addition to the normal notices a letter and plans were sent to every property within the new proposed scheme.
16. During the formal consultation eight responses were received from Providence Road, six in support from three properties, and two objections. An objection was also received from a resident in Edgar Road, who objected that Edgar Road residents were not included in

the consultation; as noted above, consideration of measures in Edgar Road will form part of a future phase.

17. From Whitethorn Avenue, the Council received 17 responses, 12 in support of the scheme and five objecting. Whilst there was a larger concentration of responses in favour at the Horton Road end of the road, there was support at the far end and further long the road.
18. A summary of the comments received during this formal consultation is attached to this report as Appendix B.
19. The results of the formal consultation were shared with local ward councillors who felt that based on the results of this consultation, the previous informal consultation and their own meetings and discussions with local residents, that the scheme should be implemented as proposed.
20. Based on these views, and the petition from residents of Edgar Road, local ward councillors also asked that an informal consultation be undertaken in the roads bounded by Colham Avenue, Providence Road and Whitethorn Avenue at the earliest opportunity to ascertain the views of residents on a further expansion of the scheme, but that the scheme in Providence Road and Whitethorn Avenue should not be delayed further. This consultation was started whilst this report was being finalised and will be reported to the Cabinet Member in a separate document.
21. It is therefore recommended that the scheme be implemented as proposed in Providence Road and Whitethorn Avenue.

## **Financial Implications**

The estimated cost to implement this recommended extension to the Yiewsley Parking Management Scheme in Providence Road and Whitethorn Avenue is £30k.

This cost will be fully funded through the Council's 2023/24 Transport for London Grant Local Implementation Plan allocation.

## **RESIDENT BENEFIT & CONSULTATION**

### **The benefit or impact upon Hillingdon residents, service users and communities**

To allow the Cabinet Member to consider the petitioners' request.

### **Consultation carried out or required**

None at this stage.

## **CORPORATE CONSIDERATIONS**

### **Corporate Finance**

Corporate Finance has reviewed the report and concurs with the financial implications set out above.

## **Legal**

Legal Services advised that there were no legal impediments to the Council agreeing the recommendations set out in the report, which are in accordance with the outcome of the statutory consultation.

## **Infrastructure / Asset Management**

None at this stage.

## **Comments from other relevant service areas**

None at this stage.

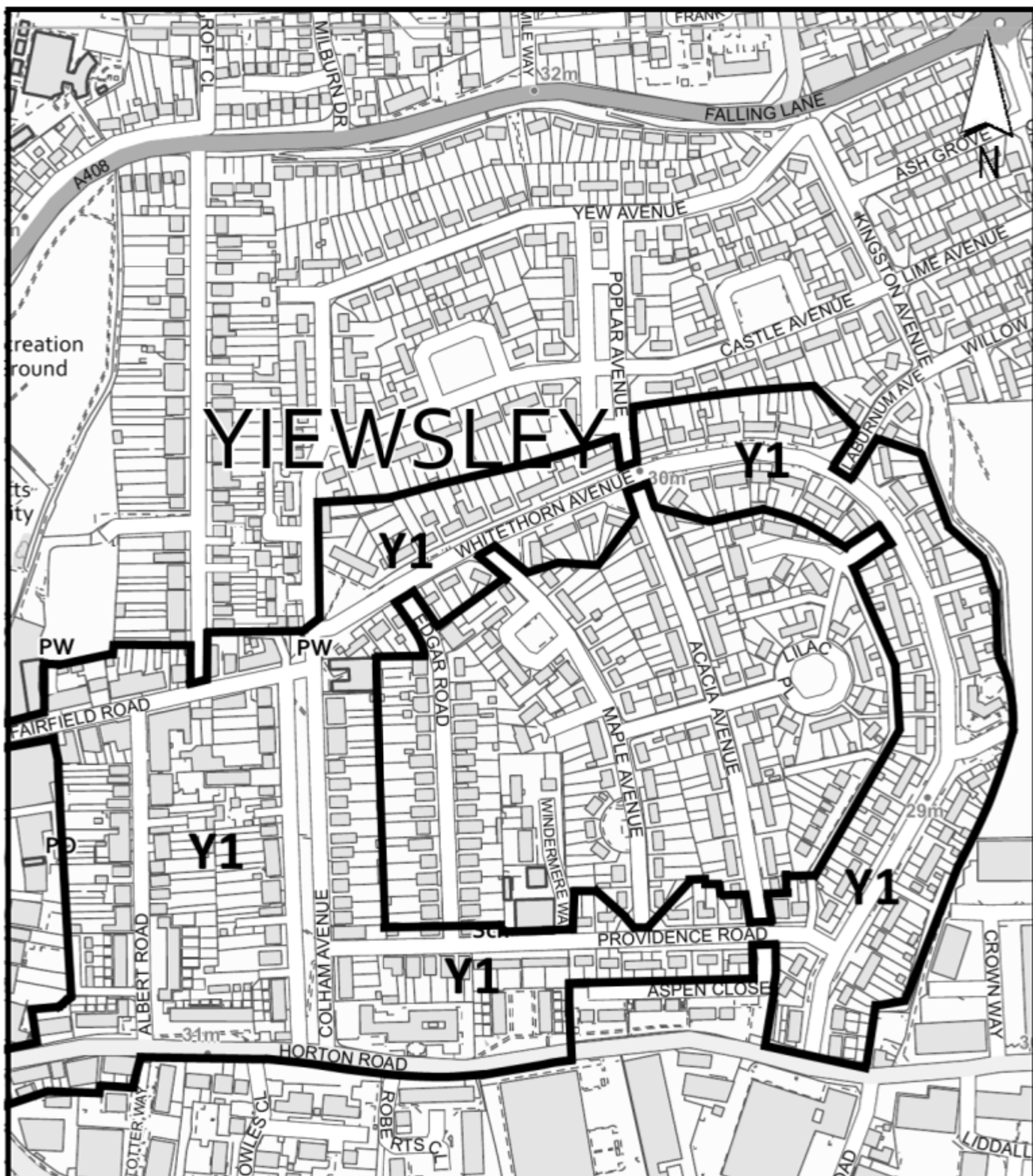
### **BACKGROUND PAPERS**

Petition received.

### **TITLE OF ANY APPENDICES**

Appendix A - Location plan

Appendix B - Summary of Comments



# Proposed extension to the Yiewsley Parking Management Scheme Zone Y1 - Whitethorn Avenue & Providence Road

Appendix A

December 2023

Scale 1:4,000



<b>Providence Road</b>	
Support. We would like these proposed additions to go ahead.	
Conditional Support. I share the views of other residents that have led to this being proposed, but the times should be extended to 7pm. If residents are expected to pay for permits they may not be able to park outside their own house and should have allocated spaces. Also, the first permit should be free. If these cannot be done, I remove my support and object.	If residents wish the scheme times to be extended then they are invited to petition the Council. Spaces on the public highway cannot be allocated for the use of an individual. Permit prices are set at a Council level and beyond the scope of this consultation.
Object. I initially supported a scheme due to the parking associated with the school, since the school has moved parking is much clearer and I have much less problems. The issue now is with people from Edgar Road. Also people with dropped kerbs are not using these spaces and instead park on the road so that they always have spare space. The operating hours should be extended or the scheme dropped. The cost of permits is an additional cost that we can ill afford especially for no benefit to residents.	If residents wish the scheme times to be extended then they are invited to petition the Council. Permit prices are set at a Council level and beyond the scope of this consultation.
Support. Currently non-residents use the road to park to go to the station, go shopping in West Drayton, long term parking for the airport and overflow for people in Colham Avenue without needing a permit. At the start of Providence Road there are problems with access for emergency vehicles and delivery HGVs due to the parking on both sides of the road. Longer hours should be considered, perhaps to 6.30pm, to allow residents to park at home before non-residents start parking in the road.	(Three similar emails from the same property)
Support. Currently non-residents use the road to park to go to the station, go shopping in West Drayton, long term parking for the airport and overflow for people in Colham Avenue without needing a permit. At the start of Providence Road there are problems with access for emergency vehicles and delivery HGVs due to the parking on both sides of the road. Longer hours should be considered, perhaps to 6.30pm, to allow residents to park at home before non-residents start parking in the road.	(Two similar emails from the same property)

<p>Support.</p> <p>It will be better if the hours are extended to 7am-7pm, since the school is not being used now the parking gets bad between 5pm and 8am.</p> <p>A lot of people in with dropped kerbs aren't using the space and residents of Colham Avenue are parking here to avoid needing parking permits.</p> <p>We also have people parking to go to work or even leave the car for over a week to go on holiday, and most houses seem to have two or more cars.</p>	<p>If residents wish the scheme times to be extended then they are invited to petition the Council.</p>
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<b>Edgar Road</b>	
<p>Object.</p> <p>We live in Edgar Road and often park in Providence Road due to lack of parking in our road.</p> <p>We were told at a Council meeting that Edgar Road would be consulted but we have not been included in this consultation and will not be able to get permits. We will also get the workmen that park in other roads displaced into our road, as well as airport traffic.</p> <p>This scheme should be reconsidered and redone to include all the roads in the area.</p>	<p>Edgar Road is being informally consulted to ascertain the views of residents.</p>

<b>Whitethorn Avenue</b>	
<p>Support.</p> <p>I would like the scheme to be installed in both roads. We have been experiencing problems with non-residents leaving their vehicles for weeks, and also workers from businesses off Horton Road. The level of traffic and parking is now making the road a hazard.</p>	
<p>Object.</p> <p>My household (3x adults) do not want this scheme and do not feel there is a need for it as parking is not a problem during the day. The parking permit prices are very high and will hit people for owning a car.</p> <p>There are also some crossovers missing on the supplied plans.</p>	<p>Permit prices are set at a Council level and beyond the scope of this consultation.</p>
<p>Support.</p> <p>We definitely need this scheme as we have people park their cars for weeks on end and have vans left on the street for sale, and buyers visiting at all hours.</p>	
<p>I am concerned that if permits are implemented then the current parking will be moved to the surrounding roads.</p>	

<p>Support.</p> <p>I agree that the permit scheme and proposed yellow line needs to go ahead.</p> <p>Can the cost of permits be reduced?</p> <p>The access roads between properties are also often blocked.</p>	
<p>Object.</p> <p>I can understand why residents of Providence Road and the far end of Whitethorn Avenue may have a parking issue as people working in Horton Road are probably parking all day whilst at work, but we rarely have a problem at our end and would prefer not to have permits to park. Therefore the scheme should only be in Providence Road and the Horton Road end of Whitethorn Avenue, up to Whitethorn Place.</p> <p>Alternatively, restricted hours of 10am-3pm would still prevent all day parking.</p>	
<p>Support.</p> <p>I favour of the scheme but the bays opposite Laburnum Avenue should be double yellow lines instead.</p>	
<p>Support.</p> <p>Strongly in favour of the parking scheme, we have lived here for years and parking has been getting worse, mostly due to commuters from Horton Road or getting taxis to the airport.</p>	
<p>Object.</p> <p>We do not need a parking scheme in Whitethorn Avenue, as we are not having any issues parking and asking residents to pay for parking permits is unfair.</p>	
<p>Support.</p> <p>We fully support the scheme as proposed. Due to non-residential parking the place is getting overcrowded and very difficult to drive.</p>	
<p>Support.</p> <p>For many years non-residents have parked in resident areas but recently it has got much worse. Some of the non-residents are becoming rude or even abusive.</p>	
<p>Support.</p> <p>I am pleased with the decision to have resident parking.</p>	
<p>Object.</p> <p>Again, we do still not support this proposed scheme in our road. Road users are already under pressure financially with ULEZ, high fuel and higher insurance costs. This proposal to charge residents to park in their own roads does not sit well with us. We always manage to park no matter the time of day.</p> <p>The proposed scheme with the additional yellow lines will only reduce the available parking spaces.</p>	

<p>Support.</p> <p>I really struggle to find parking close to my home due to the number of cars belonging to workers and visitors to the area, and often end up parking a distance from home.</p> <p>I fully support the introduction of this scheme as soon as possible.</p>	
<p>Support.</p> <p>I fully support this proposal, non-residents park their cars all day and take the trains or do their shopping with no regard for residents living in the street. People also often block my driveway for extended periods of time.</p>	
<p>Support.</p> <p>We agree that we should have parking permits as currently trying to park outside my house is a joke.</p>	
<p>Support.</p> <p>I fully support the extension to the Y1 scheme. The parking has become an issue with cars being left all day by factory workers and for airport travel.</p>	
<p>Object.</p> <p>I want to express my concerns and disapproval with this disposal. It seems unfair to require residents to pay to park outside their own homes, the cost of living is already expensive and financially draining enough.</p>	