



Democratic Services

Location: Phase II

Ext: 0692

DDI: 01895 250692

CMD No: 1225

**To: COUNCILLOR JONATHAN BIANCO
CABINET MEMBER FOR PROPERTY, HIGHWAYS
& TRANSPORT**

c.c. All Members of the Corporate Resources and
Infrastructure Select Committee

c.c. Kevin Urquhart – Place Directorate

c.c. Karrie Whelan – Place Directorate

c.c. Ward Councillors for Hayes Town

Date: 23 September 2024

Non-Key Decision request

Form D

OUTCOME OF INFORMAL CONSULTATION FOR A POSSIBLE PARKING MANAGEMENT SCHEME IN HUNTERS GROVE, HAYES AND THE SURROUNDING AREA

Dear Cabinet Members,

Attached is a report requesting that a decision be made by you as an individual Cabinet Member. Democratic Services confirm that this is not a key decision, as such, the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012 notice period does not apply.

You should take a decision **on or after Tuesday 01 October 2024** in order to meet Constitutional requirements about publication of decisions that are to be made. You may wish to discuss the report with the Corporate Director before it is made. Please indicate your decision on the duplicate memo supplied and return it to me when you have made your decision. I will then arrange for the formal notice of decision to be published.

Ryan Dell
Democratic Services

Title of Report: Outcome of Informal Consultation for a Possible Parking Management Scheme in Hunters Grove, Hayes and the Surrounding Area

Decision made:

Reasons for your decision: (e.g. as stated in report)

Alternatives considered and rejected: (e.g. as stated in report)

Signed Date.....

Cabinet Member for Property, Highways and Transport

OUTCOME OF INFORMAL CONSULTATION FOR A POSSIBLE PARKING MANAGEMENT SCHEME IN HUNTERS GROVE, HAYES AND THE SURROUNDING AREA

Cabinet Member	Councillor Jonathan Bianco
Cabinet Portfolio	Cabinet Member for Property, Highways & Transport
Officer Contact	Kevin Urquhart – Place Directorate
Papers with report	Appendices A to F

HEADLINES

Summary	To inform the Cabinet Member on the results of the informal consultation carried out with residents in Hunters Grove, Hayes and roads in the surrounding area.
Putting our Residents First Delivering on the Council Strategy 2022-2026	<p>This report supports our ambition for residents/ the Council of: Live in good quality, affordable homes in connected communities</p> <p>This report supports our commitments to residents of: Safe and Strong Communities</p>
Financial Cost	The estimated cost associated with the recommendations to this report is £2,000, to be managed within existing Transportation Service revenue budgets.
Relevant Select Committee	Corporate Resources & Infrastructure Select Committee.
Relevant Ward	Hayes Town.

RECOMMENDATIONS

That the Cabinet Member:

1. Notes the responses received to the informal consultation for the possible introduction of a Parking Management Scheme in Hunters Grove, Hayes and the surrounding area;
2. Approves statutory consultation to be carried out on the proposed introduction of a Parking Management Scheme in Crossway, East Walk, Hunters Grove, Minet Drive (between the junctions with Hunters Grove and Coldharbour Lane) and West Walk, Hayes as shown on Appendix F; and
3. Decides that the current parking arrangements in Birchway, Cherry Grove, Halsend, Halsway, Hermon Grove, Minet Drive (east of Hunters Grove junction), Minet Gardens

and Showers Way remain unchanged at this present time, based on the responses received to the informal consultations.

Reasons for recommendation

The recommendation reflects the majority of responses received to the consultation with residents and following extensive discussion with the local Ward Councillors.

Alternative options considered/ risk management

The Council could have decided to leave the current parking arrangements unchanged at this present time.

Select Committee comments

None at this stage.

SUPPORTING INFORMATION

1. The Cabinet Member will recall a petition that was submitted by the residents of Hunters Grove, Hayes, asking the Council to consider the introduction of a Parking Management Scheme to prevent non-residential parking and help improve traffic flow within the street. Following consideration of this petition, the request was added to the Council's Parking Scheme Programme for further investigation and consultation.
2. Hunters Grove forms a through route to a series of residential roads. Some of these streets are narrow in nature and parking can only take place on one side of the road without causing an obstruction to passing traffic. Resident have raised issues, in particular with the section of Hunters Grove near to the junction with Coldharbour Lane, where vehicles regularly stop to visit the nearby shopping parades.
3. Following the Petition Hearing officers sought the advice from the local Ward Councillors to establish the extent of the informal consultation area for a possible area wide scheme. The Ward Councillors indicated that they would like three areas to be consulted for a possible Parking Management Scheme, initially Hunters Grove and the roads immediately adjacent, with the two other areas north and northeast.
4. Following the above, all residents within the initial consultation area as shown on Appendix A were delivered a letter and a questionnaire to indicate their preference either for or against a Parking Management Scheme. Residents were also provided with a prepaid reply envelope so that they could return their completed questionnaire free of charge.
5. Responses received to the consultation are tabulated in Appendix B. There were 135 responses received from 248 consultation packs delivered, representing a return of 48%. Residents were also given the opportunity to provide any further comments on the questionnaire that they felt were relevant. Attached as Appendix C is a table of all the comments received.
6. As part of the consultation, residents within the initial consultation area were given the choice of three different operating time periods and three different ranges of days that a Parking Management Scheme could operate. The preferences indicated are shown on the lower section of the table attached as Appendix B. Of those who did indicate a preference,

the majority supported operating times between '8am to 10pm' every day. Therefore, if a scheme is progressed to the next stage of formal consultation, it is recommended that it is proposed with these operating times.

7. The summary of the responses received, together with comments from residents during the initial consultation, have been shared with the local Ward Councillors. Following consideration, the local Ward Councillors agreed that as the responses to the initial consultation were largely in favour of a scheme, the roads within the other areas identified following the petition should now be consulted on the option of also being included in a Parking Management Scheme, with the same operational aspects that were agreed in the initial area centred around Hunters Grove.
8. Following the above, further informal consultation was carried out to the roads north of the initial consultation area. The extent of this secondary consultation area is shown on the plan attached as Appendix A to this report. Residents here also received a letter and a questionnaire on which to indicate their preference either for or against a Parking Management Scheme, the only difference being that the preference of operating times was removed from the questionnaire (since this had already been determined by residents in the initial area).
9. The outcome of the secondary informal consultation is tabulated in Appendix D. Within this area there was a total of 53 responses received from 306 consultation packs delivered, representing a small return rate of 17%. As with the initial consultation, the Council also gave residents the opportunity to provide comments in response and attached as Appendix E is a table of all comments received.
10. Officers have shared the outcome of both informal consultations with the local Ward Councillors. It suggested that the Council proceeds with detailed designs for a Parking Management Scheme in Crossway, East Walk, Hunters Grove, Minet Drive (between the junctions with Hunters Grove and Coldharbour Lane) and West Walk, Hayes. In line with the Council's policy to not to introduce parking controls in streets where they are not supported by the majority of residents, it is recommended that at this stage no further action is taken to progress a scheme in Birchway, Cherry Grove, Halsend, Halsway, Hermon Grove, Minet Drive (east of Hunters Grove junction), Minet Gardens and Showers Way at this present time.
11. In summary, the residents of roads in the vicinity of Hunters Grove have been informally consulted on the option of a Parking Management Scheme in their street. Following extensive discussions with the local Ward Councillors it is recommended that residents of the roads which have indicated support for a scheme are now formally consulted on a detailed design for a Parking Management Scheme, with proposed operating times of between '8am to 10pm' every day. Residents will then have the opportunity at this next stage to submit their individual views in response to these proposals, indicating whether they support or oppose the changes being offered for their road. For all roads where the majority of residents that responded indicated that they do not support a scheme or where there has been a very low response rate, it is recommended that the current parking arrangements remain as they are.

Financial Implications

The estimated cost associated with the recommendations to this report is £2,000 and will be managed within existing Transportation Service revenue budgets. If a scheme is subsequently

approved for implementation, the costs will be eligible for capitalisation subject to the relevant approval process with Transport for London and Capital Release protocols.

RESIDENT BENEFIT & CONSULTATION

The benefit or impact upon Hillingdon residents, service users and communities

The recommendations of this report will enable the Council to progress proposals to the next stage of formal consultation on proposals to introduce a Parking Management Scheme in Crossway, East Walk, Hunters Grove, Minet Drive (between the junctions with Hunters Grove and Coldharbour Lane) and West Walk, Hayes.

Consultation carried out or required

Residents in the area indicated in Appendix A to this report were informally consulted, however if the recommendations to this report are approved formal consultation will be required for the proposed introduction of a Parking Management Scheme in Crossway, East Walk, Hunters Grove, Minet Drive (between the junctions with Hunters Grove and Coldharbour Lane) and West Walk, Hayes.

CORPORATE CONSIDERATIONS

Corporate Finance

Corporate Finance has reviewed the recommendations to this report and concurs with the financial implications as set out above.

Legal

The Council has conducted informal consultation in relation to the potential installation of a Parking Management Scheme in Hunters Grove, Hayes and surrounding area following a petition from residents. There are no legal impediments to the Council now conducting statutory consultation in accordance with the Local Authorities Traffic Orders (Procedure) (England & Wales) Regulation 1996.

Should there be a decision that further measures are to be considered then the relevant statutory provisions will have to be identified and considered at that time.

Comments from other relevant service areas

None at this stage.

BACKGROUND PAPERS

Individual consultation responses

TITLE OF ANY APPENDICES

Appendix A – Plan – Location plan and extent of informal consultation areas for a possible Parking Management Scheme in the vicinity of Hunters Grove, Hayes

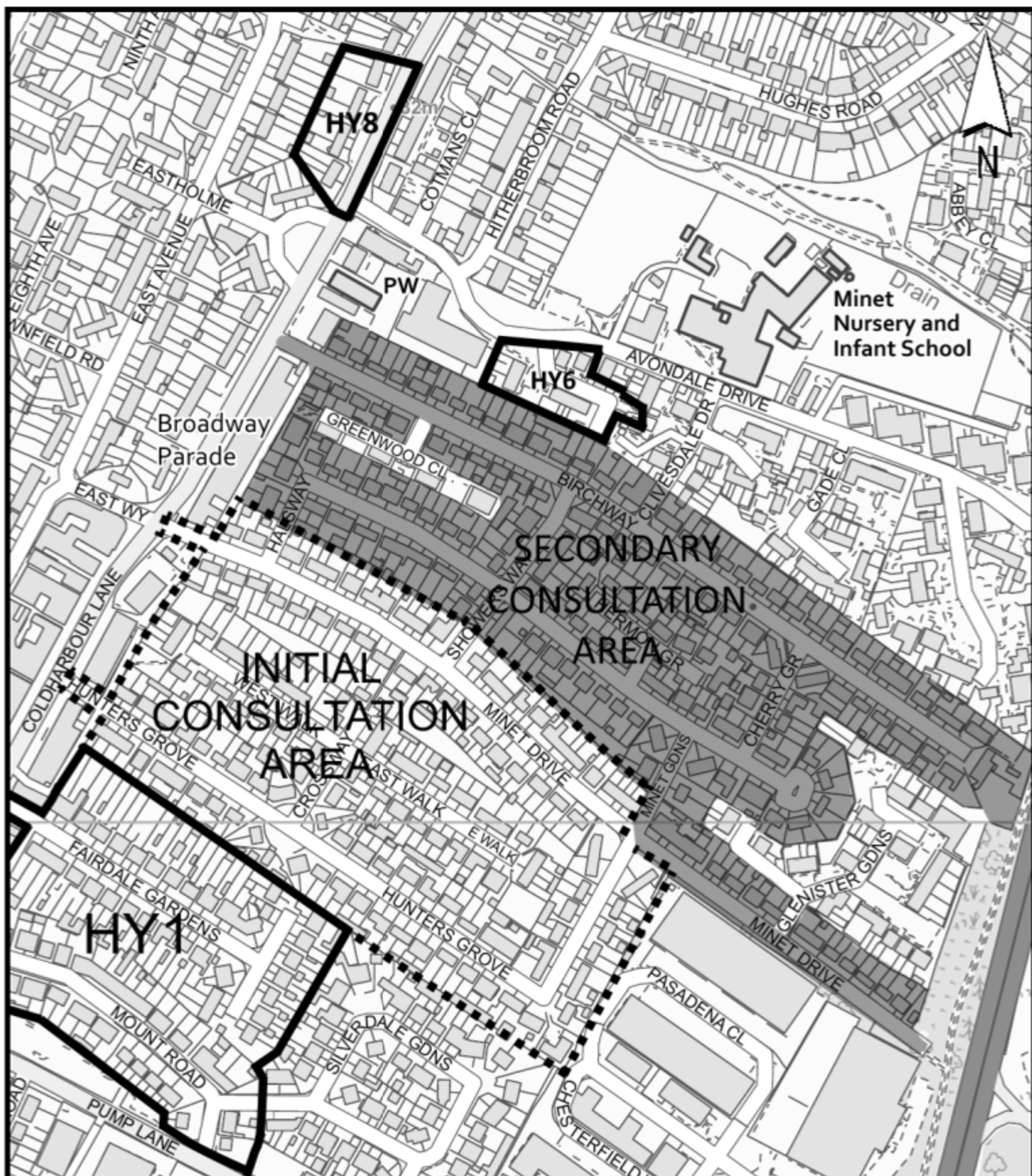
Appendix B – Table – Responses received to the initial informal consultation for a possible Parking Management Scheme in Crossway, East Walk, Hunters Grove, Minet Drive (between the junctions with Hunters Grove and Coldharbour Lane) and West Walk, Hayes

Appendix C – Table – Comments received to the initial informal consultation for a possible Parking Management Scheme in Crossway, East Walk, Hunters Grove, Minet Drive (between the junctions with Hunters Grove and Coldharbour Lane) and West Walk, Hayes

Appendix D – Table – Responses received to the secondary informal consultation for a possible Parking Management Scheme in Birchway, Cherry Grove, Halsend, Halsway, Hermon Grove Minet Drive (east of Hunters Grove junction), Minet Gardens and Showers Way, Hayes

Appendix E – Table – Comments received to the secondary informal consultation for a possible Parking Management Scheme in Birchway, Cherry Grove, Halsend, Halsway, Hermon Grove Minet Drive (east of Hunters Grove junction), Minet Gardens and Showers Way, Hayes

Appendix F – Plan – Recommended formal consultation area for a proposed Parking Management Scheme incorporating Crossway, East Walk, Hunters Grove, Minet Drive (between the junctions with Hunters Grove and Coldharbour Lane) and West Walk, Hayes



Informal consultations for a possible Parking Management Scheme in Hunters Grove and the surrounding area

Appendix A

August 2024

Scale 1:4,000



Nearby extent of the existing Hayes Parking Management Scheme



Initial informal consultation area for a possible Parking Management Scheme



Secondary informal consultation area for a possible Parking Management Scheme

Results of informal consultation for a possible Parking Management Scheme in Hunters Grove and the surrounding area						
Road Name	I would support a Parking Management Scheme	I would prefer no changes to the current parking arrangements	VOID Response	Number responded	Number devlivered	Percentage responded
Crossways	7	2		9	20	45%
East Walk	11	4		15	34	44%
Hunters Grove	56	15	1	72	116	62%
Minet Drive (between Coldharbour Lane and Hunters Grove)	20	7		27	86	31%
West Walk	10	1	1	12	28	43%
TOTAL	104	29	2	135	284	48%

Time of operation preference if a scheme was introduced							
	Days				Times		
Road Name	Monday-Friday	Monday-Saturday	Everyday		1pm-2pm	9am-5pm	8am-10pm
Crossways	2		5				7
East Walk		1	10			1	11
Hunters Grove	3	5	49		3	1	53
Minet Drive (between Coldharbour Lane and Hunters Grove)	5	3	12			6	12
West Walk	4	2	4			2	10
TOTAL	14	11	80		3	10	93

Comments made in response to the informal consultation for a possible Parking Management Scheme in Hunters Grove and surrounding area	
Approximate Address	Comment
East Walk	<p>I would like to park in my own driveway at all times and would like the yellow lines removed that are in place at the moment.</p> <p>The problem we have is at the top of the road where people park to go shopping.</p>
East Walk	I strongly recommend that the entrance of Hunters Grove be sorted because there are always drivers parking on the kerb and double yellow lines disregarding the pedestrians. In the meeting we were told that there would be more patrols of enforcement officers but from the time of the meeting until now nothing has changed. It's even getting worse.
East Walk	There is a large amount of congestion at the top of the road if there is something you could implement. Also there is a large amount of litter in the area which results in vermin such as rats. This causes problems for me and others in the neighbourhood. At the top of the road there are big vans which should be moved as they ruin not only the landscape but causes issues for the locals due to smell and space problems.
East Walk	<p>Further to your letter regarding the Parking Management scheme for Hunters Grove, I would like to add a few more things that should be considered during this consultation exercise.</p> <ol style="list-style-type: none"> 1.The Parking arrangements on Hunters Grove is a very serious issue with the volume of vehicles using this road, by applying a permit scheme may reduce the vehicles entering this road but in turn this will push the traffic and parking to the neighbouring roads and streets which are already congested. 2. The main bottleneck for the congestion on the start of Hunters grove is the entrance where double yellows lines have been deployed but not enforced, Drivers are oblivious to the Highway code and the restricted parking on these lines, they believe it is perfectly within the law to park on the double yellow's. There is constant parking in this area on both sides of the road and very frequently vehicles block the entrance and exits of the road for other road users building up traffic on to the main road (Coldharbour lane) and constantly blocking the road with no driver willing to move or give way. 3. To introduce a parking scheme does not eliminate the parking at the start of Hunters Grove, a more positive message needs to be sent out to drivers that restrict these areas and could at some point block emergency vehicles entering the road which could cost lives. Vehicles also parking on the lines blocks the wheel chair access and parents with prams/pushchairs forcing them to use the road as a walkway and this is a concern for safety. 4. The council needs to deploy a camera or some form of instant PCN's for drivers to deter them from parking on the double yellow lines, once this is put in place you will find the congestion reduced dramatically. 5. Civil enforcement officers do often visit the area and PCN's are issued but there is a constant stream of illegal parking and unless they are there constantly people will continue to park there. 6. Drivers are totally ignorant of the parking restrictions and the Bollards are often knocked out of the ground. <p>If a Parking scheme was introduced it will not be policed effectively as PCN's will only be issued in the same way when officers visit the site, drivers will again park illegally just the same way they currently do on the double yellows knowing that they will only get a PCN if a Civil enforcement officer is patrolling.</p>

Comments made in response to the informal consultation for a possible Parking Management Scheme in Hunters Grove and surrounding area	
Approximate Address	Comment
East Walk	<p>I am in support of introducing the Parking Management Scheme on Hunters Grove. My only concern is the potential increase in parked vehicles on the adjacent and surrounding roads. These include East Walk, West Walk and Crossway.</p> <p>Should a Parking Management Scheme be introduced on Hunters Grove, it may prove to be difficult for visitors of the residents on these roads to park. The available space on these roads is already limited. For example East Walk has 7 parking spaces which are almost always occupied. This will likely become worse as commuter / town centre visitors try to find alternative locations to park their vehicles. Some residents on East Walk suspect this is already the case.</p> <p>Additionally, with the roads being narrow in their nature, it is possible that unfamiliar drivers looking for a parking space could accidentally damage parked vehicles on the roads (East Walk, West Walk and Crossway). Increased traffic flow will not be welcomed due to the nature of the cul-de-sac and the road layouts.</p> <p>A suggestion would be to extend the Parking Management Scheme across these streets with the same or similar restrictions. This can ease access of parking, improve traffic flow, and foster an improved residential community.</p> <p>At the very least , we would like assurances how the Council will strive to mitigate additional parked vehicles on the adjacent and surrounding roads.</p>
Hunters Grove	<p>I was not aware that the council had received a petition signed by residents in Hunters Grove and surrounding area asking for the council to consider parking controls in our area to prevent all day non- residential parking until we received the recent correspondence.</p> <p>Since receiving parking management scheme letter a few residents have said that they were surprised by this as when they signed the petition they were made to believe that this was with regards to the fly tipping/rubbish in the area.</p> <p>I would also like to mention that we and a few other neighbours have had another resident of Hunters Grove, telling us that we should support the scheme and even possibly completing the form on their behalf, as when they knocked on our door, they had a few prepaid envelopes to the council (with regards to this issue) in their hand and told us that they could help us to complete the form, which we declined. We have since returned our response in the pre-paid envelope provided. We do not support the scheme and prefer no changes to the current parking arrangements.</p> <p>There are already yellow lines at the top of Hunters Grove which need to be enforced through automatic cameras/tickets for people parking/blocking the road and going to the shops I fail to see how permits will stop this if the current situation is not being enforced correctly.</p>
Hunters Grove	<p>There is no advantage to residents for this scheme to be put in place.</p> <p>This road has a lot of families. There are multiple cars per household with visitors parking on weekends or evenings.</p> <p>There is no issue with lack of parking.</p>
Hunters Grove	<p>We must do something about cars illegally parking and waiting at the entry point to Hunters Grove from Coldharbour Lane. In the evening it's especially bad. We should have monitoring system there to enforcement no waiting or stopping at any time.</p>
Hunters Grove	<p>In the street speed breakers should be implemented.</p> <p>Traffic stuck at the front of the road. Traffic wardens are not the solution.</p> <p>Bollards should add more on the inner side of both sides of the footpath.</p> <p>Footpaths are uneven and elderly people fall.</p>
Hunters Grove	<ol style="list-style-type: none"> 1. More parking enforcement officers at the top of the road. 2. One-way system of traffic on Hunters Grove and Minet Drive. 3. Speed bumps on the road to slow the speed of vehicles. 4. Concrete posts at the tope of the road where possible to deter vehicles parking on pavements.

Comments made in response to the informal consultation for a possible Parking Management Scheme in Hunters Grove and surrounding area	
Approximate Address	Comment
Hunters Grove	<p>Illegally parked cars on Hunters Grove. I also want to inform you about the illegal parking on top of this road which is a regular nuisance to residents of this street everyday.</p> <p>It is an absolute nightmare for residents trying to go through this road in the evenings between 5 to 7pm. I honestly dread approaching the top of this road every evening and end up arguing with idiots parked on the footpath on both sides completely blocking the footpath which results in pedestrians having to go on the road to move ahead.</p> <p>I have ended up calling APCOA at least 4 times on some days to report illegally parked cars.</p> <p>From your records you will see that APCOA have probably been called the most for incidents reported in this street. It would be a massive help if a permanent solution is found to this problem as I am fed up of the issue of cars parked on the footpath.</p>
Hunters Grove	<p><i>The respondent also provided commentary relating to how the petition was prepared and how responses have been made to this consultation, which has been shared directly with the Cabinet Member and the Democratic Services team.</i></p> <p>We never experienced any problem about Parking. If there's any need arises for anyone's family celebrations, we accommodate each other.</p>
Hunters Grove	Parking Management Scheme is not really required on this road. We don't have any issues.
Hunters Grove	<p>Please note that a Parking Management Scheme is not going to address what I believe to be the problem with vehicles in Hunters Grove.</p> <p>The key challenges we are facing are:</p> <ul style="list-style-type: none"> -Vehicles parked on pavements at the top of the road and not enough deterrence to stop parking that way, which could be achieved with more parking enforcement officers. -With the road being particularly narrow and busy at all times of the day it would really help if a one-way system of traffic could be implement from the Minet Drive which is located parallel to Hunters Grove and links to Hunters Grove. Such that traffic would flow down one way on Hunters Grove. -Speed bumps on the road to prevent excessive speeding on the road by particularly young drivers. -Cameras to identify vehicles that flaunt the rules of a one-way system of traffic. -The reason I would object to a Parking Management Scheme is because the vast majority of residents have more than one vehicle per house which results in additional traffic having to be parked on the road. It is simply not sustainable from a cost perspective to have such a system in place on a road that is already fill of vehicles. <p>In summary, I would for more parking enforcement officers, or alternatively concrete posts at the top of the road to deter cars from parking on pavements.</p>
Hunters Grove	<p>Parking and behaviours on Hunters Grove are significantly getting worse. Key issues I see daily are:</p> <p>Cars parking on both sides of the road making it so difficult to navigate especially large vans, waste trucks - many have to go on the pavements just to get around.</p> <p>The entrance to Hunters Grove is unbearable. Cars parked on the pavements, parked on both sides - I recall the longest time getting out of the road was twelve minutes. Biggers concern is safety to the elderly, parents with prams and generally all pedestrians, many road rage incidents witnessed. Therefore, the Council seriously needs to consider this alongside the parking scheme. Evening and weekends are the worst.</p> <p>With the scheme, how will the Council uphold it? I very rarely see traffic wardens around especially evenings.</p> <p>Plenty of non-residents park on this road.</p>

Comments made in response to the informal consultation for a possible Parking Management Scheme in Hunters Grove and surrounding area	
Approximate Address	Comment
Hunters Grove	<p>In addition to the possible Parking Management Scheme being introduced, I strongly suggest you also look at setting up a security parking camera at the top of Hunters Grove.</p> <p>Despite there being double yellow lines people continue to park there and up on the pavement and at most times its near impossible to drive up there freely without having to attempt to manoeuvre around them all. It is also a danger to elderly and those using pushchairs or wheelchairs as we have to walk in the road.</p> <p>It is only quieter up there when parking attendants are up there. The whole road is now shocking as people park anywhere and at times I have had people park over my driveway.</p> <p>I really hope this scheme is implemented as it is long overdue and very much needed as the shops at the top of the road are attracting more and more customers.</p>
Hunters Grove	<p>I fully endorse this parking scheme I have white lines and a dropped kerb yet I get blocked in daily by card parked edge to edge. Parking attendants take so long to respond the road has become a mess from top to bottom. Need CCTV / Permits on the road as a deterrent. Thanks</p>
Hunters Grove	<p>Because of lots of shops there is always too much congestion in the beginning of the road mostly pedestrian people walk on the road instead of walking on the footpath because lorries and car parked illegally over there. Ticket wardens to add more bollards in the street.</p> <p>People drive their cars very fast on this road, could you please add speed breakers on this street.</p> <p>Large commercial bins should be put under the covered area, so our street seems clean and tidy. Too many rats and mice have been found walking on the street and back of our gardens.</p> <p>Maybe street can be one way entry to minimise the congestion.</p> <p>My original envelope misplaced therefore posting ordinary envelope.</p>
Hunters Grove	<p>Introducing one way traffic would be a sensible planning decision.</p> <p>The parking problems in Hunters Grove are mainly due to the following</p> <p>People have been allowed double dropped kerbs thus limiting the amount of roadside parking available. This is, in effect, those who have money can park. My suggestion is that double dropped kerbs be reallocated marking to single dropped kerbs.</p> <p>The parking administration is unfair as only residents who can afford dropped kerbs are penalised.</p> <p>The main problem is the total blocking of pavements at the Coldharbour Lane end by delivery lorries, cars and vans. Cars are usually being parked here in greater numbers after 5pm.</p> <p>The bollards closing off pavement in the circle area are the only sensible measure in place. They should remain as they were put in place, following the area being subject to prolonged and persistent use of the space by drug dealers, "party people" and "dogging". The police supported this resolution.</p>

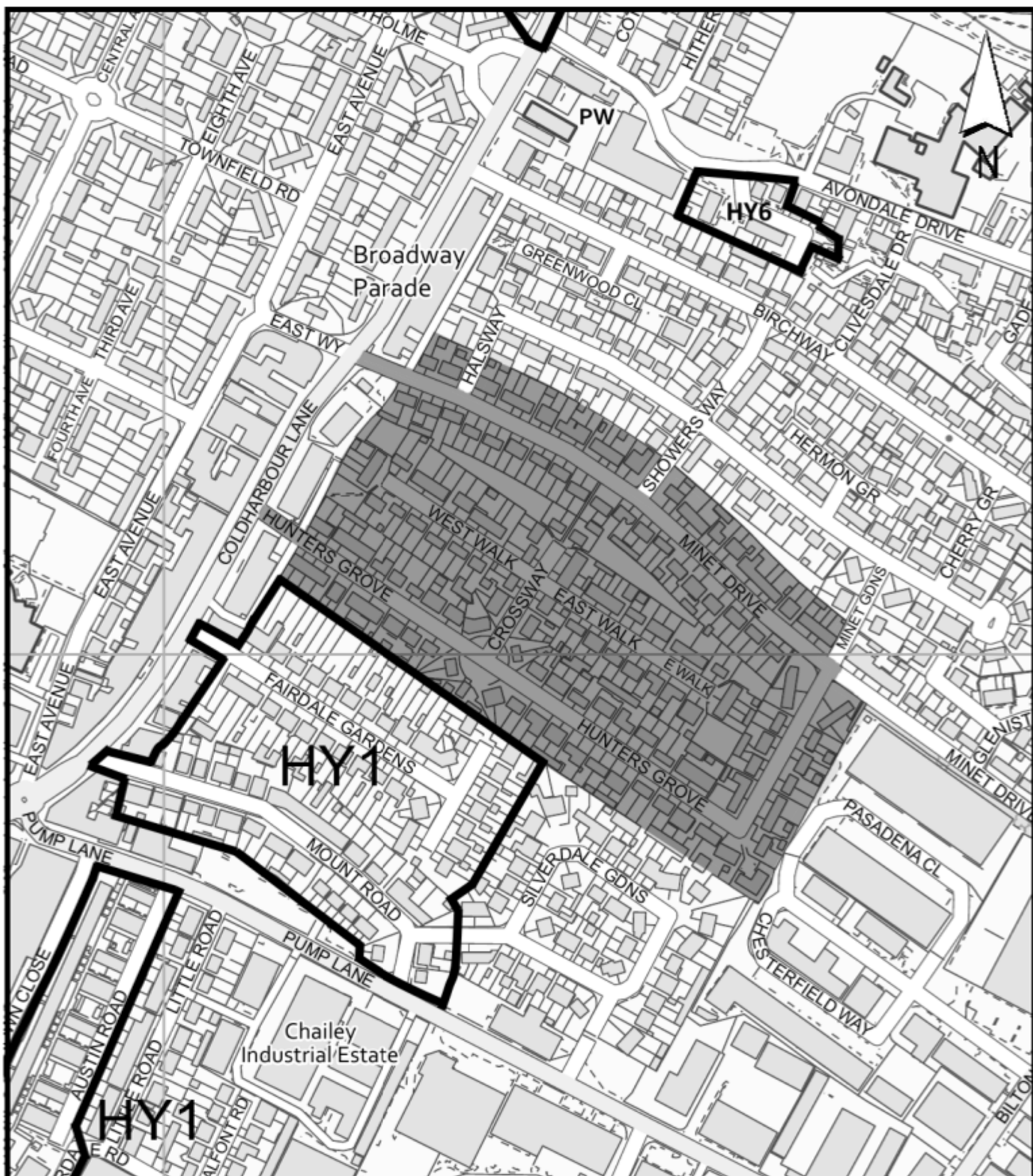
Comments made in response to the informal consultation for a possible Parking Management Scheme in Hunters Grove and surrounding area	
Approximate Address	Comment
Hunters Grove	<p>I am rather annoyed by this no one asked me to sign any petition.</p> <p>I disagree with the Parking Management Scheme totally.</p> <p>For one reason my husband has a disability and recently we applied for a disabled parking bay outside our home and it was rejected as we have a dropped kerb. I am undoable to get my car inside the drive as it is too wide.</p> <p>I think it is wrong to have to pay to park in my own road.</p> <p>Please do not implement this.</p> <p>I feel that this would make no difference to the parking in this road.</p> <p>People just take the piss.</p> <p>I have seen what has happened with similar schemes at my friends home in Ealing with permit parking. All just way of making money for the Council.</p> <p>I trust that if I was able to park on my drive I wouldn't have to pay for a permit.</p>
Hunters Grove	ASAP Please!!
Hunters Grove	<p>The area is spoiled by constant delivery vans and cars blocking the end of our street and parking on the pavement.</p> <p>My elderly parents can't even get to the shops!</p>
Hunters Grove	<p>We are having a lot of problems in Hunters Grove with problem of traffic congestion.</p> <p>Council should put attention to eliminate this problem. Extend more bollards, more inside the road and remove the bins from the street.</p>
Minet Drive	If Hunters Grove becomes resident parking only then the adjacent roads should be too as the problem of parking and car dumping will only be pushed on to those roads. I.E Minet Drive. Resident parking will also deter people from dumping multiple untaxed vehicles as happens around Shower's Way and multiple work vans in Minet Drive and Halsway.
Minet Drive	<p>I am writing to emphasize the urgent need for a non-residential no-parking zone in our neighbourhood, particularly around Minet Drive, Hayes. There are several compelling reasons why this measure is crucial for our community's safety and convenience.</p> <p>Firstly, our neighbourhood lacks low kerbs, making it extremely challenging to parking near our homes. This has led to congestion, traffic hazards, and inconvenience for residents like myself and my neighbours.</p> <p>Secondly, my family includes an autistic child whose safety is paramount. A designated no parking zone would provide a safer environment for him, reducing risk of accidents and improving accessibility for emergency vehicles and pedestrians.</p> <p>Lastly, overall community safety would be greatly enhanced by implementing this zone. Clear roadways facilitate better traffic flow and reduce the likelihood of accidents and contraventions due to parking congestion.</p>
Minet Drive	<p>I will support parking system on Minet Drive. Everyday I see a bunch of cars parking on the street when I leave for work.</p> <p>If the scheme is no implemented on Minet Drive and only Hunters Grove then more and more vehicles will be parked on our street.</p> <p>I support the scheme as long as it is implemented on Minet Drive.</p>

Comments made in response to the informal consultation for a possible Parking Management Scheme in Hunters Grove and surrounding area	
Approximate Address	Comment
Minet Drive	<p><i>The respondent provided commentary relating to previous and former Ward Councillors about how they had been involved and acted in relation to previous consultations, which has been shared directly with the Cabinet Member. However, the councillors concerned do not now represent the ward concerned.</i></p> <p>The railway estate is now totally overrun with people from the town parking vans and cars often for days. The other major problems are HMO'S. Most of these are unlicensed and only pay band D council tax . I have had confrontations with slum landlords about their tenants parking away from where they live.</p> <p>At the end of Minet Drive we have Glenister Gardens who have private permit parking. Their visitors and extra tenants park in Minet drive because it is free. One of the planning conditions when it was built was that it could not be part of a parking scheme for Minet. At the top of Minet we have the tyre shop and car sales. They have hijacked the whole area and even have the cheek to put tyres on the road to reserve spaces. There are a number of car sales in the area. We urgently need a parking management scheme for the area.</p> <p>WE have been told of people knocking on doors offering to take the letters you sent out and telling people how they would very kindly sort it out for them. Beware of false replys.</p>
Minet Drive	Parking is a nightmare in this area. I have a newborn baby and can hardly ever get parking outside our house. People often park cars and leave them for long periods of time. People also park across two parking spaces meaning there is less room for others. Some people park here to access Minet School as well as to walk into Hayes Town.
West Walk	I've been stuck there many times due to people double parking there.
West Walk	Can you please consider the same for West Walk
West Walk	<p>The key problem with Hunters Grove is the parking on the double yellow lines at the top of the road (Junction with Coldharbour Lane).</p> <p>The problem is intractable as the Council CCTV camera is point towards Hunters Grove seems to no be issuing parking fines. The presence of traffic wardens during the evening is non-existent.</p> <p>Entering and leaving Hunters Grove is a continual nightmare due to the fact that people double park on these double yellow lines with impunity. There is no working deterrent. The bollards placed to stop parking have been knocked over and never been replaced.</p> <p>We had much less parking issues when Coldharbour Lane had diagonal parking bays. People had more parking spaces to visit local shops. These diagonal bays should be reinstated. With reference to West Walk double yellow lines are needed on one side of the street. (Just like East Walk). This ensures parking on only one side.</p>
West Walk	<p>To much congestion at the top of the road need to sort out, cameras or add more bollards.</p> <p>Remove waste bins at front of road.</p>

Comments made in response to the informal consultation for a possible Parking Management Scheme in Hunters Grove and surrounding area	
Approximate Address	Comment
West Walk	<p>Let me begin by thanking yourself and Hillingdon council Parking management for looking into the parking issued in and around Town field areas of Hunters Grove and surrounding roads.</p> <p>I am a resident of the narrow West Walk situated behind Hunters Grove and have lived in this property since 2001. Since moving in and now the demography of the area has considerably changed and parking and getting in out of driveways and roads have become considerably challenging. Evidently, number of vehicles and resident numbers have increased , but there was a sense of common courtesy and neighbourly mutual respect which does not exist anymore leading to disputes and hence the decision by the council to put measures in place are very welcome.</p> <p>My concern predominantly remains with our very narrow road WEST WALK and the parking within the road and vehicle manoeuvrability. As you will see from attached photos and letters, I have had to constantly complain to the Enforcement teams and Illegal parking complaint section on the councils website. Hence, now that you are looking into the issues could I please request you to also pay attention to the following on my road:</p> <ol style="list-style-type: none"> 1. Large Vehicles i.e. Commercial Vans and Lorries are parked day/overnight on the narrow road leading to very restricted space for vehicles to pass by resorting to mounting the kerb which in itself is highly dangerous to pedestrians. 2. Vehicles constantly being parked across driveways, restricting access to opposite properties. Given that parking is not illegal across your own driveway however due to the narrow nature of the road it makes it impossible to access ones own driveway. 3. West Walk being a close the area at the end of the road is used to turn vehicles around, but presently this area is constantly full of vans and cars which renders it unusable . 4. Road is used by nearby shop/restaurant owners to park here leaving residents without any spaces. 5. The entrance to the road is very restricted by parked vehicles and high Curbs and hence getting into the road is a challenge. <p>Given the above points, I would request you to please take into consideration above points while marking out parking bays and yellow lines. I would humbly request you to look at putting in Double yellow lines to restrict people parking in areas where opposite driveways entrance is blocked/restricted and also do the same towards the end of the closed road to ensure the square area is left free for easy turning of vehicles.</p> <p>I have completed and submitted the questionnaire under this reference.</p> <p>I thank you for taking your time to read through this letter and attached evidence and hope you will keep this points in mind while marking out your plans</p>

Results of informal consultation for a possible Parking Management Scheme in roads beyond the initial consultation area						
Road Name	I would support a Parking Management Scheme	I would prefer no changes to the current parking arrangements	VOID Response	Number responded	Number delivered	Percentage responded
Birchway	8	20		28	126	22%
Cherry Grove		1		1	12	8%
Halsend		2		2	10	20%
Halsway	10	11		21	84	25%
Hermon Grove	1			1	16	6%
Minet Drive (east of Hunters Grove junction)	2	6		8	31	26%
Minet Gardens		2		2	6	33%
Showers Way	2	1		3	21	14%
TOTAL	19	43	0	53	306	17%

Comments made in response to the informal consultation for a possible Parking Management Scheme in roads beyond the initial consultation area	
Approximate Address	Comment
Birchway	Operating hours too long, residents should get free permits, weekends should be exempt, should increase number of free visitor vouchers, detailed parking plan should be considered beforehand
Birchway	Thank you for the time and effort to inform us of the parking scheme proposal. Whilst I understand the logic for introducing it on Hunters Grove, we prefer no changes on Birchway. Hunters Grove is nearer to the town centre and is closer to the shops on Coldharbour Lane, so it can get quite busy. Birchway is a relatively quieter street is away from the shops and doesn't get as congested as Hunters Grove. The majority of residents on Birchway have a driveway for their vehicles to park on, therefore there is no need to introduce the Parking Management Scheme. Because Birchway is further away from the town centre and the shops, we don't get people parking on our road other than the residents on Birchway. We thank the Council for asking for our thoughts and opinions on this consultation, however at current a Parking Management Scheme is not needed on Birchway.
Birchway	I am extremely concerned about the discussions / consultations of making Birchway a permit road. I am retired and not as fit as I use to be. My son visits me 3/4 times a week to support me with household tasks, bring food and medication and simply check in on me. This will cost my son over £250 our year to visit me which in this financial climate is extremely unreasonable. We have a driveway with one car that is constantly in use and we cannot afford to convert more of the space for more driveway space. I urge you not to proceed with permitting our road as there is no issue with parking or congestion to the levels that Hunters Grove face.
Birchway	I am elderly and would not be able to do internet / virtual passes. It would be difficult for cleaner / carer and others to visit. I think parking restrictions add to loneliness in elderly / puts off visitors / helpers. Please consider this in your final decision.
Minet Drive	Is there any allowance made for elderly residents that may have difficulties with virtual parking. They could become increasingly lonely if friends and relatives cannot visit. Carers, building works, plumbers etc?
Showers Way	We live on the corner of Showers Way and Halsway and people are always parking in front of our own gate. We would like double yellow lines there so we do not have to keep ringing parking control to issue tickets to these cars. We have a child and cannot get in or out some days, very selfish people who do not live here just visiting nearby. Please consider double yellow lines to stop people parking in front of our drive. Ask your parking enforcement team how many times we have had to phone them to ticket these people parking so selfishly in front of our gate.



Proposed extension to the Hayes Parking Management Scheme in the Hunters Grove area

Appendix F

August 2024

Scale 1:4,000



Nearby extent of the existing Hayes Parking Management Scheme



Formal consultation area for a proposed extension to the Hayes Parking Management Scheme