

OFFICIAL EXECUTIVE DECISION NOTICE PUBLISHED BY DEMOCRATIC SERVICES

Notice is hereby given that the following decision(s) have been made today by Cabinet Members at the London Borough of Hillingdon:

Title of decision	INTEGRATED STATUTORY ADVOCACY AND AN INDEPENDENT HEALTH COMPLAINTS ADVOCACY
Reference No.	1235
Date of decision	Wednesday 09 October 2024
Call-in expiry date	Wednesday 16 October 2024
Relevant Select	Health and Social Care Select Committee
Committee	
Relevant Wards	N/A

Decision made

Cabinet Members making the decision	Councillor Ian Edwards – Leader of the Council Councillor Jane Palmer – Cabinet Member for Health and Social Care
Decision	That the Leader of the Council and Cabinet Member for Health and Social Care agreed to extend the current contracts with POhWER Limited for the provision of Integrated Advocacy Services and an Independent Health Complaints Advocacy (IHCAS) to the London Borough of Hillingdon for a one-year period 01 April 2024 to 31 March 2025 at the forecasted cost of £234,618.90 for the 12-month period.
Reason for decision	The current contact is provided by POhWER Limited, a UK Advocacy Charity. The 12-month contract extension set out below is being requested due to the ongoing delays in The Liberty Protection Safeguards (LPS) regulation implementation. As a result of the constant changes to the implementation date, it is necessary for an extension to ensure service cover. 1. Integrated Statutory Advocacy (IAS) – a service which supports residents in care, in particular those with mental health needs, to have a say and ultimately direct their own care and support plans in order to maximise the opportunities of achieving their desired outcomes. Moreover, it also enables residents to make informed decisions about their care, support and treatment.

Executive Decision Notice – 09 October 2024

	2. Independent Health Complaints Advocacy Service
	(IHCAS) – a service to support and empower anyone who
	wishes to resolve a complaint about healthcare
	commissioned and/ or provided by the NHS in England.
Alternative options	To tender these services, a commissioning options review is
considered and	planned for Spring 2024 to allow time to consider what the
rejected	Council's residents need from the services against the different
	options available in terms of service models and re-
	commissioning options.
	As the Council has a statutory duty to provide these services,
	decommissioning is not an option.
Classification	Part II – Members Only and Not for Publication
Link to associated	That this report be declared as exempt from publication as it
report	involves the disclosure of information in accordance with
	Section 100(A) and paragraph 3 of Part 1 of Schedule 12 (A) to
	the Local Government Act 1972 (as amended), in that the report
	contains information relating to the financial or business affairs
	of any particular person (including the authority holding that
	information) and that the public interest in withholding the
	information outweighs the public interest in disclosing it.
Relevant Officer	Bukky Junaid – Adult Social Care and Health Directorate
contact & Directorate	
Any interest declared	N/A
by the Cabinet	
Member(s) /	
dispensation granted	

Implementation of decision & scrutiny call-in

[Internal Use only]	
When can this decision be implemented by officers?	Officers can implement Cabinet Member decision in this notice only from the expiry of the scrutiny call-in period which is: 5pm on Wednesday 16 October 2024
	However, this is subject to the decision not being called in by Councillors on the relevant Select Committee. Upon receipt of a valid call-in request, Democratic Services will immediately advise the relevant officer(s) and the decision must then be put on hold.
Councillor scrutiny call-in of this decision	Councillors on the relevant Select Committee shown in this notice may request to call-in this decision. The request must be before the expiry of the scrutiny call-in period above.
	Councillors should use the Scrutiny Call-in App (link below) on their devices to initiate any call-in request. Further advice can be sought from Democratic Services if required:
	Scrutiny Call-In - Power Apps (secure)

Further information

These decisions, where applicable, have been taken under The Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012.

This is the formal notice by the Council of the above executive decision, including links to the reports where applicable.

If you would like more information on this decision, please contact Democratic Services on 01895 250636 or email: democratic@hillingdon.gov.uk.

Circulation of this decision notice is to a variety of people including Members of the Council, Corporate Directors, Officers, Group Secretariats and the Public. Copies are also placed on the Council's website.

Democratic Services
London Borough of Hillingdon
Civic Centre
High Street
Uxbridge
UB8 1UW