



**Democratic Services**

**Location:** Phase II  
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**To: COUNCILLOR STEVE TUCKWELL  
CABINET MEMBER FOR PLANNING, HOUSING &  
GROWTH**

c.c. All Members of the Corporate Resources & Infrastructure Select Committee  
c.c. Dan Kennedy – Corporate Director of Residents Services  
c.c. Gordon Hill – Residents Services Directorate  
c.c. Ward Councillors for Hayes Town

**Date:** 25 February 2026

**Non-Key Decision request**

**Form D**

**GLEBE ROAD PARKING MANAGEMENT SCHEME – REPORT ON FORMAL CONSULTATION**

Dear Cabinet Members,

Attached is a report requesting that a decision be made by you as an individual Cabinet Member. Democratic Services confirm that this is not a key decision, as such, the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012 notice period does not apply.

You should take a decision **on or after Thursday 05 March 2026** in order to meet Constitutional requirements about publication of decisions that are to be made. You may wish to discuss the report with the Corporate Director before it is made. Please indicate your decision on the duplicate memo supplied and return it to me when you have made your decision. I will then arrange for the formal notice of decision to be published.

Naveed Ali  
Democratic Services

**Title of Report:** GLEBE ROAD PARKING MANAGEMENT SCHEME – REPORT ON FORMAL CONSULTATION

**Decision made:**

**Reasons for your decision:** (e.g. as stated in report)

**Alternatives considered and rejected:** (e.g. as stated in report)

Signed ..... Date.....

*Cabinet Member for Planning, Housing & Growth*

# GLEBE ROAD PARKING MANAGEMENT SCHEME – REPORT ON FORMAL CONSULTATION

<b>Cabinet Member &amp; Portfolio</b>	Councillor Steve Tuckwell, Cabinet Member for Planning, Housing & Economic Growth
<b>Responsible Officer</b>	Dan Kennedy - Corporate Director of Residents Services
<b>Report Author &amp; Directorate</b>	Gordon Hill – Residents Services Directorate
<b>Papers with report</b>	Appendix A – Consultation area Appendix B – Results of the informal consultation Appendix C – Comments submitted by residents during informal Appendix D – Comments submitted by residents during formal

## HEADLINES

<b>Summary</b>	To inform the Cabinet Member on the results of the formal consultation undertaken with residents of Glebe Road to establish if they would support a Parking Management Scheme in their road.
<b>Putting our Residents First</b>  <b>Delivering on the Council Strategy 2022-2026</b>	This report supports our ambition for residents / the Council of: Live in good quality, affordable homes in connected communities  This report supports our commitments to residents of: Safe and Strong Communities
<b>Financial Cost</b>	The estimated cost associated with the recommendations to this report is £10,000, to be funded from the Transport for London 2025/26 Grant.
<b>Select Committee</b>	Corporate Resources & Infrastructure Select Committee
<b>Ward(s)</b>	Hayes Town

## RECOMMENDATIONS

That the Cabinet Member for Planning, Housing & Economic Growth:

- 1) **Notes the responses received to the formal consultation for the possible Parking Management Scheme in Glebe Road; and**
- 2) **Approves the implementation of the proposed Parking Management Scheme Zone HY10 in Glebe Road, operating everyday 9am-10pm, as proposed.**

## Reasons for recommendations

The recommendations reflect the majority of responses received to the consultation with residents and views expressed by the local Ward Councillors after considering the individual responses from residents throughout the road.

## Alternative options considered / risk management

The Council could decide to leave the current parking arrangements unchanged.

## Democratic compliance / previous authority

None at this stage.

## Select Committee comments

None at this stage.

## SUPPORTING INFORMATION

1. A petition with 32 signatures, representing 25 properties, was submitted to the Council, from residents living in Glebe Road with a covering letter:

*"I have canvassed the residents of my street, and the majority are in favour of a scheme like this due to the amount of non-resident vehicles parked in our street. We are constantly being blocked in our drives. on several occasions in a single day. During my canvassing one resident told me that an illegally parked person threatened him after he asked him to not block his drive.*

*This is not a situation we should face after purchasing dropped kerbs from the council. Which many of us have had to do just to able to access our drives.*

*The response time from APCOA Parking on some occasions is over two hours leaving us unable to leave."*

The petition requested the following outcome:

*"Controlled parking zone for residents of the street only with the maximum time frame available."*

2. Glebe Road is a mainly residential road close to Hayes Town Centre where there are a number of local businesses that attract high footfall. According to reports from residents, many visitors will leave vehicles in inconsiderate locations, blocking access to residents' driveways.
3. In order to speed up the process, the decision was taken, with the agreement of the Cabinet Member, to accept the petition and undertake an informal consultation to ascertain the level of support from residents for a possible parking scheme.

4. A 21-day informal consultation pack was prepared, and a letter and questionnaire sent to every property within the consultation area, asking if they would support a scheme in their road. A reply-paid return envelope was also supplied, and residents were given three weeks to respond.
5. The Council received 26 responses to the informal consultation, a 54% return rate. Of these results, 23 households were in favour of a possible scheme into their road and 3 were unsupportive.
6. Residents were also asked about the operational times of the proposed scheme, most of the responses indicated that they would support a scheme that operated everyday between 9am - 10pm. A breakdown of the results can be seen at Appendix B.
7. In the comments part of the questionnaire, residents reported that they are facing severe parking issues caused by non-residents parking for extended periods, often blocking driveways and pavements. This creates safety hazards for pedestrians, particularly children and those using mobility aids. A summary of the comments received during the informal consultation is attached to this report as Appendix C.
8. The results of this consultation, along with the additional comments, were shared with local ward councillors who supported the views of residents and asked that the scheme be progressed to the next stage. These recommendations were shared with the Cabinet Member who instructed officers to prepare a detailed design on a residents' permit parking scheme for formal consultation.
9. A 21-day formal consultation was subsequently undertaken where street notices were placed in the vicinity of the proposed changes and public notices were placed in the London Gazette and a local newspaper. In addition to the normal notices, a letter and plans was sent to every property within the new proposed scheme area.
10. During the formal consultation, ten responses were received, eight supported the proposals, one objected and one asked for clarification on how to apply for permits. A summary of the comments received during the formal consultation is attached to this report as Appendix D.
11. The objection stated that they did not agree with the scheme being implemented, *'the cost of living is already absurd and now the council are charging us to park on the road, not even directly outside of our home'*. The permit fees are set at Full Council and beyond the scope of this report, and this scheme has only come about due to a petition submitted by residents.
12. Based on the initial petition, and the responses to the informal and formal consultations it is recommended that the scheme is implemented as proposed at the earliest opportunity.

## Financial Implications

The estimated cost associated with the recommendations to this report is £10,000, to be funded from the Transport for London 2025/26 Grant Parking Management Schemes Allocation Budget of £40k.

The cost will be subject to the relevant approval process with Transport for London and Capital Release protocols.

## RESIDENT BENEFIT & CONSULTATION

### **The benefit or impact upon Hillingdon residents, service users and communities**

The recommendations of this report will provide a Parking Management Scheme Zone in Glebe Road, Hayes where residents have indicated that they support a scheme.

### **Consultation & Engagement carried out (or required)**

This whole process was first started by a petition from residents requesting resident only parking in Glebe Road, Hayes. Residents within the consultation area were then informally and formally consulted on a scheme.

## CORPORATE CONSIDERATIONS

### **Corporate Finance**

Corporate Finance concurs with the financial implications and comments above and reiterates that there will be no financial impact on Council resources if the recommendations by Officers are approved.

### **Legal**

The Council's power to implement a Parking Management Scheme on Glebe Road is set out in the Road Traffic Regulation Act 1984. The formal consultation and order-making statutory procedures to be followed before any such Parking Management Scheme is implemented are set out in Schedule 9 of the Road Traffic Regulation Act 1984 and the Local Authorities' Traffic Orders (Procedures) (England and Wales) Regulations 1996. Any consultation must also meet the standard set by established common law principles in public law, namely fairness and adequacy.

If the decision is taken to make the order introducing the Parking Management Scheme, Part 5 of the Road Traffic Regulation Act 1984 and the Traffic Signs Regulations and General Directions 2016 set out the signage requirements, which must be observed.

In exercising any of the powers under the Road Traffic Regulation Act 1984, section 122 of the 1984 Act requires the Council to consider its statutory duty to secure the expeditious, convenient and safe movement of vehicular and other traffic (including pedestrians), and the provision of suitable and adequate parking facilities on and off the highway. These powers must be exercised so far as practicable having regard to the following matters:

- (a) the desirability of securing and maintaining reasonable access to premises;

- (b) the effect on the amenities of any locality affected and the importance of regulating and restricting the use of roads by heavy commercial vehicles, so as to preserve or improve amenities of the areas through which the roads run;
- (c) the national air quality strategy;
- (d) the importance of facilitating the passage of public service vehicles and of securing the safety and convenience of persons using or desiring to use such vehicles; and
- (e) any other matters appearing to the Council to be relevant.

Moreover, the Council has various statutory duties in relation to road safety, such as under section 39 of the Road Traffic Act 1988 and section 16 of the Traffic Management Act 2004, which are relevant when deciding on road traffic measures. To this end, the report states that the current situation reported by residents highlights that there are currently safety hazards for pedestrians, which could be reduced if a Parking Management Scheme is implemented.

Pursuant to established public law principles on consultation, the decision maker, when coming to a decision regarding the proposed Parking Management Scheme on Glebe Road, must be satisfied that all consultation responses, including those that do not accord with the officer's recommendation, were conscientiously taken into account. Regulation 13 of the Local Authorities' Traffic Orders (Procedures) (England and Wales) Regulations 1996 also requires the Council to consider all objections made. The consultation responses can be seen in the appendices to this report. The Council must also be mindful of its public sector equality duty under section 149 of the Equality Act 2010. In this report, it is highlighted that the recommendation to implement the proposed Parking Management Scheme on Glebe Close follows on from consideration of the consultation responses.

#### **Comments from other relevant service areas**

None at this stage.

## **BACKGROUND PAPERS**

Individual consultation responses

## **TITLE OF ANY APPENDICES**

- Appendix A – Consultation area
- Appendix B – Results of the informal consultation
- Appendix C – Comments submitted by residents during informal
- Appendix D – Comments submitted by residents during formal

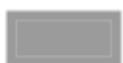


# Glebe Road, Hayes - Informal consultation for a possible Parking Management Scheme

Appendix A

December 2024  
Scale 1:3,000



 Informal consultation area for a possible Parking Management Scheme in Glebe Road, Hayes

## Appendix B

**Would you like a Resident Parking Scheme extended to your road?**

22 – Yes

3 - No

**If a scheme is approved, what operating hours would you prefer?**

1 – 10am-3pm

4 – 9am-5pm

18 – 9am-10pm

**If a scheme is approved, what operating days would you prefer?**

2 – Mon-Fri

4 – Mon-Sat

17 - Everyday

# Appendix C

## Reponses during Informal Consultation

Comments
We do not want a permit scheme. We don't experience any problems with people parking or heavy traffic flow. It would be a disadvantage to us as our visitors would have to pay to park.
My family have trouble visiting me because they can't park.
This is good for all residents because we have problem parking every day. They block my driveway three times a week.
I suffer this problem most of the time as I can't even come out of my own driveway. People just ignore the driveways. I would request you action this as soon as possible. People from other roads park outside my house and do not move their cars for weeks, some park their cars and go on holiday. Long time ago the road was quiet, but now it has become a nightmare to park or even find parking on this road. I have proof in the form of photos and videos.
This needs to be done.
I have a registered drop kerb but when it parking is bust people think nothing of parking across it.
No permits across my driveway.
People using our street to park while they do shopping at Hayes Town.
I do not want a bay over my drop kerb.
Please put white lines on the path so that cars and vans can't park on the path. Currently they park right up to the hedge so mobility scooter and mums with children have to pass them on the road, it's only a matter of time before someone or a child is hurt or worse.
Walking along the pavements has become impossible due to so many cars poarking too far onto the pavements. We need proper parking bays for residents only.
People are parking their car on this road and going on holiday for a week and not moving. No parking for residents.
We have a driveway and the trouble we have had with cars blocking our drive, so I'm 100% with this. It's about time something is done.

# Appendix D

## Reponses during Formal Consultation

Comments
<p>I am in support of the parking management scheme. The current situation is causing a lot of issues especially with cars blocking walking access on footpaths and no access for people that use wheelchairs.</p>
<p>I was involved with the petition for the scheme. I would like to say YES to go ahead with this scheme as it is very crucial for the residents as parking has been taken over by holiday goers, shopping and residents living on different roads.</p>
<p>Please accept my full support for this scheme due to my drive constantly being blocked. People parking so far on the kerb you have to walk in the road. The constand parking on the double yellow lines at the start of the road, that need proper enforcement.</p>
<p>I just wanted to state that I still do not agree to this scheme being implemented. The cost of living is already absurd and now the council are charging use to park on the road, not even directly outside our home.</p>
<p>I am writing to express my support for the proposed HY10 scheme. I believe the introduction of the scheme will greatly improve the parking situation in Glebe Road and enhance road safety for both residents and pedestrians. I understand there will be permits and an associated cost, and I am happy to comply with thee changes to help improve our local environment.</p>
<p>We are for the change proposed and would love for this to be introduced as soon as possible so we can benefit from the new changes.</p>
<p>My view for the parking scheme, I am 100% with it. Something needs to be done, it's not fair on us residents trying to find parking spaces everyday, most of the spaces are taken up by cabbies from East Avenue or cars waiting for fixing. Some days are impossible to park, no sooner one cabbie moves, another parks, so I will be very happy to have resident parking.</p>
<p>We agree to the plans concerning the parking management scheme on Glebe Road.</p>
<p>I am writing so say, I fully accept the proposals. At the moment, with cars almost fully parked on the pavements, it is impossible to walk along them. I am getting older, and it is very dangerous for me to have to keep going into the road.</p>