



Democratic Services

Location: Phase II
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CMD No: 2026/1733

**To: COUNCILLOR WAYNE BRIDGES
CABINET MEMBER FOR RESIDENTS SERVICES**

c.c. All Members of the Corporate Resources & Infrastructure Select Committee
c.c. Dan Kennedy – Corporate Director of Residents Services
c.c. Kevin Urquhart, Residents Services
c.c. Ward Councillors for Pinkwell

Date: 30 June 2026

Non-Key Decision request

Form D

OUTCOME OF INFORMAL CONSULTATION FOR A POSSIBLE PARKING MANAGEMENT SCHEME IN WALTHAM AVENUE, HAYES

Dear Cabinet Members,

Attached is a report requesting that a decision be made by you as an individual Cabinet Member. Democratic Services confirm that this is not a key decision, as such, the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012 notice period does not apply.

You should take a decision **on or after Wednesday 08 July 2026** in order to meet Constitutional requirements about publication of decisions that are to be made. You may wish to discuss the report with the Corporate Director before it is made. Please indicate your decision on the duplicate memo supplied and return it to me when you have made your decision. I will then arrange for the formal notice of decision to be published.

Ryan Dell
Democratic Services Officer

Title of Report: OUTCOME OF INFORMAL CONSULTATION FOR A POSSIBLE PARKING MANAGEMENT SCHEME IN WALTHAM AVENUE, HAYES

Decision made:

Reasons for your decision: (e.g. as stated in report)

Alternatives considered and rejected: (e.g. as stated in report)

Signed Date.....

Cabinet Member for Residents Services

OUTCOME OF INFORMAL CONSULTATION FOR A POSSIBLE PARKING MANAGEMENT SCHEME IN WALTHAM AVENUE, HAYES

Cabinet Member & Portfolio	Councillor Wayne Bridges, Cabinet Member for Residents Services
Responsible Officer	Dan Kennedy – Corporate Director of Residents Services
Report Author & Directorate	Kevin Urquhart – Residents Services Directorate
Papers with report	Appendix A – Plan – Location plan Waltham Avenue, Hayes Appendix B – Table – Responses to the informal consultation for a possible Parking Management Scheme in Waltham Avenue, Hayes Appendix C – Table – Comments made in response to the informal consultation for a possible Parking Management Scheme in Waltham Avenue, Hayes

HEADLINES

Summary	To inform the Cabinet Member on the results of the informal consultation carried out with residents in Waltham Avenue, Hayes.
Financial Cost	There are no financial implications in relation to this the recommendations of this report.
Select Committee	Corporate Resources & Infrastructure Select Committee
Ward	Pinkwell

RECOMMENDATIONS

That the Cabinet Member for Residents Services:

1. Notes the responses received to the informal consultation for the possible introduction of a Parking Management Scheme in Waltham Avenue, Hayes; and
2. Decides that no further action is taken to progress a possible Parking Management Scheme in Waltham Avenue, Hayes at this time due to the responses received to the informal consultation with residents.

Reasons for recommendations

The recommendations reflect the majority of responses received to the consultation with residents and following discussions with the local Ward Councillors.

Alternative options considered/ risk management

The Council could have decided to progress proposals for a possible Parking Management Scheme forward to formal consultation.

Democratic compliance/ previous authority

None at this stage.

Select Committee comments

None at this stage.

SUPPORTING INFORMATION

1. The Cabinet Member will be aware of the petition that was submitted by the residents of Waltham Avenue, Hayes, asking the Council to consider the introduction of a Parking Management Scheme to prevent non-residential parking and help improve traffic flow within the street. Whilst the petition did not include a statement for the lead petitioner, it mentioned that a residents' permit parking scheme was required within both sections of Waltham Avenue.
2. Waltham Avenue is a residential street situated approximately half a mile southwest of Hayes Station but could still form an attractive area for non-residential parking especially given the proximity of nearby bus routes that operate to and from Heathrow Airport. Waltham Avenue is separated into two sections, with one arm between the junctions of Dawley Road and Mildred Avenue, the other between Mildred Avenue and Pinkwell Park. At the western end of Waltham Avenue there is a recreation ground and a Mosque and although both have car parking facilities, they may also attract some non-residential parking within the street at busy times. Attached as Appendix A to this report is a location plan of Waltham Avenue and the surrounding area.
3. In order address the concerns of the petitions it was decided that all residents of Waltham Avenue, Hayes should be informally consulted to see if there was an overall preference for the introduction of a possible Parking Management Scheme in all or just part of the road.
4. Following the above, all residents in Waltham Avenue were delivered a letter and a questionnaire to indicate their preference either for, or against, a Parking Management Scheme. Residents were also provided with a prepaid reply envelope so that they could return their completed questionnaire.
5. Responses received to the consultation are tabulated in Appendix B. There were 67 responses received from 212 consultation packs delivered, representing a return rate of 32%. Residents were also given the opportunity to provide any further comments on the questionnaire that they felt were relevant. Attached as Appendix C is a table of all the comments received.

6. Following the conclusion of the consultation, officers prepared a plan indicating the individual responses to the consultation to establish if there was any cohesive area within the road where there was any preference in support for a possible scheme. However, this did not show any area of Waltham Avenue where a possible scheme could be progressed in isolation, with mostly a preference of no change balanced throughout the road.
7. Officers have shared the outcome of the informal consultations with the local Ward Councillors. As there is an overall preference for no changes to the current parking arrangements in any part of Waltham Avenue, the Ward Councillors have indicated that they are not minded to support the introduction of a Parking Management Scheme at this present time.
8. In summary, the Council has informally consulted the residents of Waltham Avenue to see if the majority of residents would support the option of a possible Parking Management Scheme in their street following a petition. The responses to the resulting informal consultation that has been carried out indicates that the majority of residents throughout Waltham Avenue do not support the introduction of a scheme. As a result, it is recommended that a scheme is not progressed within Waltham Avenue at this time.

Financial Implications

There are no financial implications in relation to the recommendations set out within this report.

RESIDENT BENEFIT & CONSULTATION

The benefit or impact upon Hillingdon residents, service users and communities

The recommendation of this report reflects the views of the majority of residents who took the opportunity to respond to the Council's informal consultation for a possible Parking Management Scheme in Waltham Avenue, Hayes.

Consultation & Engagement carried out (or required)

Informal consultation was carried out with all residents of Waltham Avenue, Hayes. Residents were given the opportunity to indicate their preference for either a Parking Management Scheme or for no changes to the current parking arrangements.

CORPORATE CONSIDERATIONS

Corporate Finance

Corporate Finance has reviewed the recommendations to this report and concurs with the financial implications as set out above.

Legal

The Council's power to implement Parking Management Schemes is set out in the Road Traffic Regulation Act 1984. The formal consultation and order-making statutory procedures to be

followed before making use of the power are set out in Schedule 9 of the Road Traffic Regulation Act 1984 and the Local Authorities' Traffic Orders (Procedures) (England and Wales) Regulations 1996. Any consultation must also meet the standard set by established common law principles in public law, namely fairness and adequacy.

In exercising any of the powers under the Road Traffic Regulation Act 1984, section 122 of the 1984 Act requires the Council to consider its statutory duty to secure the expeditious, convenient and safe movement of vehicular and other traffic (including pedestrians), and the provision of suitable and adequate parking facilities on and off the highway. These powers must be exercised so far as practicable having regard to the following matters:

- (a) the desirability of securing and maintaining reasonable access to premises;
- (b) the effect on the amenities of any locality affected and the importance of regulating and restricting the use of roads by heavy commercial vehicles, so as to preserve or improve amenities of the areas through which the roads run;
- (c) the national air quality strategy;
- (d) the importance of facilitating the passage of public service vehicles and of securing the safety and convenience of persons using or desiring to use such vehicles; and
- (e) any other matters appearing to the Council to be relevant.

Moreover, the Council has various statutory duties in relation to road safety, such as under section 39 of the Road Traffic Act 1988 and section 16 of the Traffic Management Act 2004, which are relevant when deciding on road traffic measures.

Pursuant to established public law principles on consultation, the decision maker, when coming to a decision regarding the progress of the proposal for a Parking Management Scheme in Waltham Avenue, Hayes, must be satisfied that all consultation responses, including those that do not accord with the officer's recommendation, were conscientiously taken into account. The consultation responses can be seen in Appendix B to this report.

The Council must also be mindful of its public sector equality duty under section 149 of the Equality Act 2010. In this report, it is highlighted that the consultation responses helped to inform the recommendation within this report not to progress with a proposed Parking Management Scheme in Waltham Avenue, Hayes. Thus, Legal Services confirm that there are no legal impediments to the Council following the recommendations set out in this report.

Property

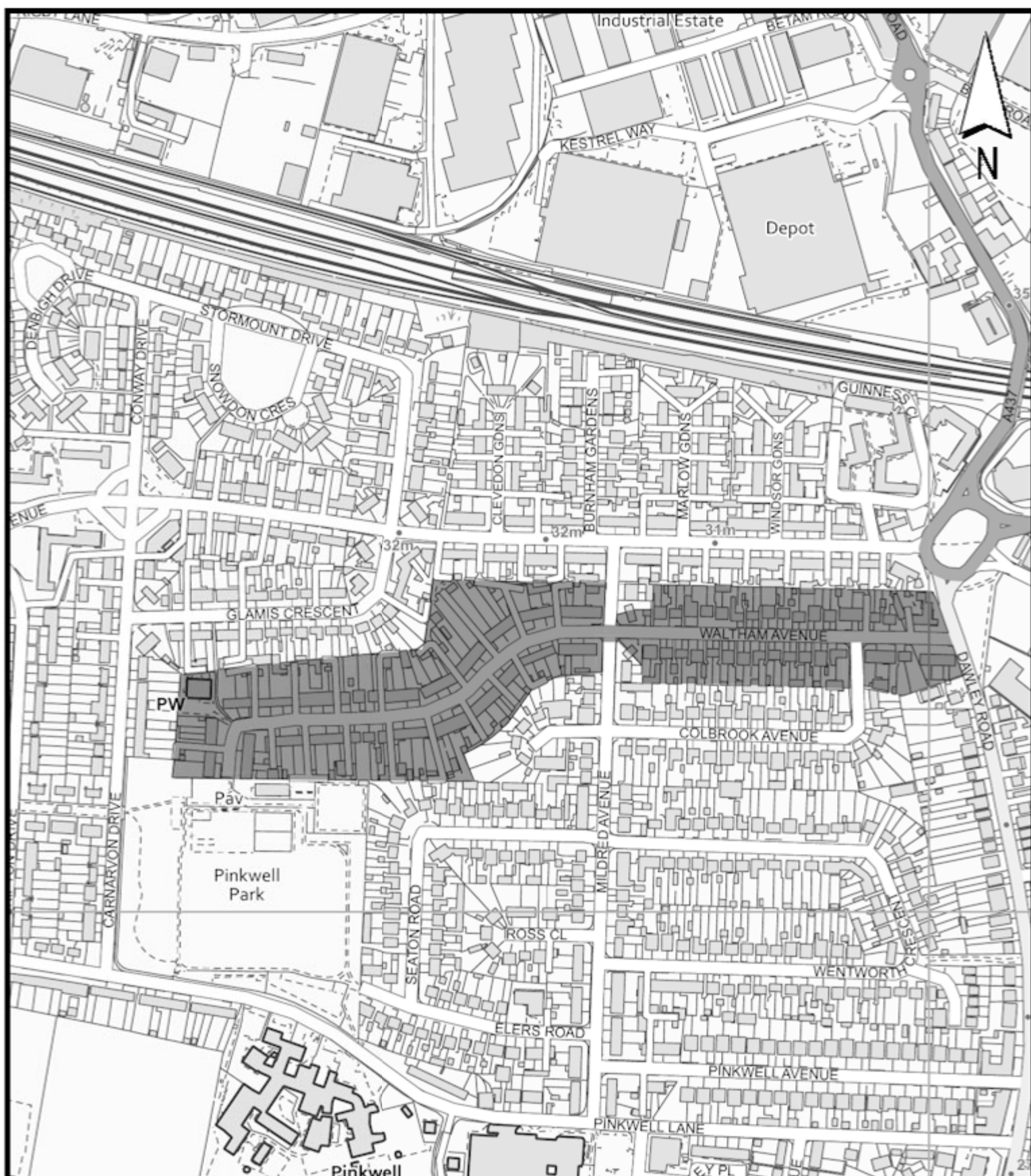
None at this stage.

BACKGROUND PAPERS

- Informal consultation documents – Waltham Avenue, Hayes – Delivered March 2026
- Petition of 45 signatures requesting residents' permit parking in Waltham Avenue, Hayes – October 2025

APPENDICES

- Appendix A – Plan – Location plan Waltham Avenue, Hayes
- Appendix B – Table – Responses to the informal consultation for a possible Parking Management Scheme in Waltham Avenue, Hayes
- Appendix C – Table – Comments made in response to the informal consultation for a possible Parking Management Scheme in Waltham Avenue, Hayes



Waltham Avenue, Hayes - Informal consultation for a possible Parking Management Scheme

Appendix A

April 2026

Scale 1:5,000

Results of informal consultation for a possible Parking Management Scheme in Waltham Avenue, Hayes

Waltham Avenue, Hayes	I would support a Parking Management Scheme	I would prefer no changes to the current parking arrangements	Number responded	Number delivered	Percentage responded
	23	44	67	212	32%

Time of operation preference if a scheme was introduced

	Days		
Waltham Avenue	Monday-Friday	Monday-Saturday	Everyday
	13	4	19
	Times		
	1pm-2pm	9am-5pm	8am-10pm
	9	8	20

Comments made in response to the informal consultation for a possible Parking Management Scheme in Waltham Avenue, Hayes

Approximate Address	Comment
Waltham Avenue	I expect that you are already aware that parking in the south of the borough is more challenging the closer that you get to the airport at Heathrow and also walking distance to Hayes and Harlington Station. In this regard Waltham Ave is no different to adjacent streets or streets the other side of Station and Dawley Roads. It follows that it is essential to have effective parking management schemes and I commend you for bringing this one forward.
Waltham Avenue	I believe there is no reason to introduce a parking scheme. This is a quiet residential area with no nearby attractions or main roads, and the town centre is a considerable walk away with plenty of other closer parking areas. Imposing permit requirements and fees on residents where there is no demonstrated need is unjustified. Many households are already facing significant cost of living pressures, and adding further annual charges for simply parking outside our own home feels unreasonable and disproportionate.
Waltham Avenue	I would strongly oppose any parking scheme being introduced as it would have a huge detrimental effect on already stretched household expenses. There are currently no issues with parking in the area and a parking scheme would not make any difference other than a further financial burden.
Waltham Avenue	Given the number of HMOs in Waltham Avenue it is likely that tenant comments will easily outstrip home owners however you should consider the following: (1) Tenants will and do come and go and therefore their comments will and do change on occasion. (2) Homeowners have to live the experience of parking and traffic issues and therefore have a much greater interest in a scheme that is resilient.
Waltham Avenue	This tariff will go ahead in spite of what us pensioners think, limited visits from friends and family. Waltham Avenue had become a very busy highway with traffic since the introduction of the mosque it is gridlock.
Waltham Avenue	Note! I was not aware of any petition being signed by the residents in Waltham Avenue, unless this petition was signed by the bottom half of Waltham Avenue driving through the mosque near the local park.
Waltham Avenue	The only issue I have is that people using the mosque on our road are leaving their cars on our driveway and blocking our entrance to our house. Rest of the times it is ok.
Waltham Avenue	I would like to express that I do not support the introduction of this scheme. At present, parking in the area is manageable for residents and introducing a permit system would create unnecessary financial cost and inconvenience for residents and visitors. Many households rely on multiple vehicles and visitors and a parking system could make it more difficult for family members or guests. For these reasons, I would prefer for the current parking arrangements to remain unchanged.
Waltham Avenue	I strongly do not wish parking permits on my road. I know it gets hard at times but if every house get white line in front of their driveway most of the issues would be solved as no one else will park in your own space for parking. Residents can make one payment to Council Highways Team and get that white bar drawn. Most of us cannot afford to buy permits or visitor vouchers as it is very heavy cost. I already have a white bar. So please, I do not wish to make my road permit holders as there are better solutions available. Many thanks for asking for my view.
Waltham Avenue	As stated opposite, I am against the Parking Management Scheme. But I am of the opinion that this will still be implemented irrespective of the result of this surely as I believe that this operation is already in the pipeline.
Waltham Avenue	I would support the Parking Management Scheme but feel the prices associated with multiple permits are both unfair and extortionate. Why should we have to pay for permits to park outside our own property to stop non-residents or those without a drive parking inconsiderately.
Waltham Avenue	Just to say thank you and me and my family are glad to have no parking management. Thank you.

Comments made in response to the informal consultation for a possible Parking Management Scheme in Waltham Avenue, Hayes	
Approximate Address	Comment
Waltham Avenue	We do not want any parking restrictions on our road, especially since almost everyone on the street has a driveway, so we don't see the need for them.
Waltham Avenue	We rely on family, carers and nurses, Commercial vehicles park down the road. The main problem is people who do not have dropped kerbs and park cars in their gardens restricting parking more.
Waltham Avenue	There is no issue of parking, at or near my residence. But I've noticed that there are a large number of large white vans parked on this road. Possibly they should be targeted. It is not clear in your correspondence if parked in my driveway, or on my dropped kerb there will be a charge involved.
Waltham Avenue	We are totally against this as I have not got the funds to purchase any visitors additional vouchers. I cannot afford to buy any resident permits, I therefore decline any of your permit options. I did not sign the original petition. Please can you take me off the permit register as doing this permit charge will make things worse.
Waltham Avenue	With the proposed re-development of the Fairey Avenue site look set to go ahead, the residents of Waltham Avenue and the surrounding area, Colbrook Avenue, Wentworth Crecent, Mildred Avenue, Bourne Avenue etc will need some for of parking controls 24 x 7 x 12 months. There is also a growing number of large commercial vans being parked overnight, double glazing, builder vans, parcel delivery the drivers leave there cars in the van space all day. Some residents also think airport parking takes place. With the Council allowing unrestricted development of the houses in the area, houses built for man wife 2.4 children, cope with six to a dozen plus not only with parking but with sewage?
Waltham Avenue	If this scheme was to be introduced how would it be managed as the double yellow lines currently on Waltham Avenue are totally ignored and no one enforces them. Even though the parking wardens are contracted.
Waltham Avenue	If an breakdown recovery van or boiler repair would they still be fined?
Waltham Avenue	I would like to comment on the number of work vans on the road. One terraced house has 3 transit vans as they do not have storage. Items are kept in the vans overnight, during the day having cars to block others from parking and then moving cars to park vans in the evening. However, when I first came to live in Hayes work vans had to be parked overnight at company headquarters (Hillingdon Council would receive business rates) but this is not the case now as they are running businesses from home due to the weights kept in them they are damaging the roads. I suggest you look at the state of Waltham Avenue. Perhaps you should consider that they can pay (they are businesses) for parking overnight in Hillingdon Council car parks with security which would bring in money to you. Also at the back of gardens a number of sheds that are not brining in revenue for the Council, my house has two adults, next door but one 17 in one house upstairs, downstairs, wooden structure and brick built building at the bottom of the garden, 8 cars. The vans are the issue through cutting up the road, yesterday counted 67 vans on my road.

Comments made in response to the informal consultation for a possible Parking Management Scheme in Waltham Avenue, Hayes

Approximate Address	Comment
Waltham Avenue	I do not believe there is a problem with long term parking non-resident parking at the park end of Waltham Avenue. There are very few parking spaces available, virtually all houses have registered dropped kerbs. Residents are totally reliant on parking over their driveways. To restrict this in any way would do a serious impediment to comfortable living in the street. I can see there is an issue at the Dawley Road end of Waltham Avenue where there are more options for parking and non-residents do use this for parking for the station. This is not an issue with the park end of the road so why do we need this type of parking restriction. Additionally the costs seem excessive and unnecessary as we are not having a non-resident parking problem at the moment.
Waltham Avenue	The building down the road was meant to be an educational centre. Its transpired as a mosque and morgue. We have noticed deceased are brought in block vans with funeral services written on them. This is not fair as residents of Waltham Avenue were not advised of any of the above and its causing a lot of issues regarding parking and driving into the road. Have to wait 10 minutes before anyone gives you way in order for you to get to your house. Plus drivers drive more than 35mph and one day an accident will happen. This is a residential road not a race course. Please take the above into consideration.
Waltham Avenue	Parking issues on this road began after the establishment of a nearby mosque on the road. This has significantly increased the number of visitors, particularly at certain times and days. As this is a narrow residential end road with limited capacity, its not well suited to accommodate this level of additional traffic and parking demand. The cause of the issue is the location and traffic management around this area, rather than the need to introduce a Parking Management Scheme as this will unfairly impact residents without addressing the cause. I think the Council should consider alternative solutions, such as better traffic management, designated parking arrangements for visitors reviewing access and infrastructure in the area or reconsider the location of the nearby place of worship.
Waltham Avenue	The only day we would want restrictions is Fridays 1pm to 2pm