



OFFICIAL EXECUTIVE DECISION NOTICE PUBLISHED BY DEMOCRATIC SERVICES

Notice is hereby given that the following decision(s) have been made today by Cabinet Members at the London Borough of Hillingdon:

Title of decision	Short Term Oracle EPM Support from Grant Thornton and Extension of the Oracle Support Contract with Mastek
Reference No.	2026/1797
Date of decision	Thursday 10 September 2026
Call-in expiry date	Thursday 17 September 2026
Relevant Select Committee	Corporate Resources & Infrastructure Select Committee
Relevant Wards	N/A

Decision made

Cabinet Members making the decision	Councillor Richard Mills – Cabinet Member for Corporate Services, Digital & Transformation Councillor Eddie Lavery – Cabinet Member for Finance
Decision	Agreed That the Cabinet Member for Finance, in consultation with the Cabinet Member for Corporate Services, Digital & Transformation agreed that: 1) Grant Thornton are engaged for a 3 month period to supply Hypercare Support to the EPM solution at a cost of £136k. 2) Grant Thornton are engaged to deliver enhanced security, Agency, and Roles and Permissions functionality to the new EPM solution at £84k. 3) Mastek support contract be extended for a further 12 months to maintain service continuity while a future support model is developed at a cost of £215.6k 4) Mastek QualityOne.AI is purchased for a first-year cost of £40k (year 2 onwards charged at £10k per annum) with a one-off setup cost of £10k.
Reason for decision	The Cabinet Member's decision will support the Council in meeting its budgetary objectives and statutory financial responsibilities by ensuring the successful implementation and ongoing operation of the new Oracle EPM budget monitoring solution. The approved measures provide enhanced system functionality, transitional support, continued maintenance of critical financial systems, and improved testing capabilities, helping to embed the new

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	solution, support users, maintain service continuity, strengthen governance, and reduce operational risk while longer-term support arrangements are developed.
Alternative options considered and rejected	Alternative options considered and rejected: Procuring a new Oracle support provider immediately was rejected due to the risks associated with transitioning support while the new EPM solution is still being implemented and stabilised. Transferring all EPM hypercare and enhancement work to Mastek was discounted as Grant Thornton holds the detailed knowledge of the solution, and doing so would increase knowledge-transfer requirements and implementation risk. Deferring the QualityOne.AI testing capability was also rejected as it would leave Oracle regression testing dependent on manual processes and would not address current resource pressures. The options of taking no action or ceasing the proposed activity were rejected because they would leave the Council without appropriate support and enhancement arrangements for the Oracle platform and EPM solution, increasing the risk of service disruption, unresolved issues, ineffective knowledge transfer and reduced delivery of the benefits arising from the Finance Modernisation Programme.
Classification	Part II – Members Only and Not for Publication
Link to associated report	Exempt - Not for Publication by virtue of paragraph 3 of Part 1 of Schedule 12a of the Local Government Act 1972 due to information relating to the financial or business affairs of any particular person (including the authority holding that information).
Relevant Officer contact & Directorate	Pete Carpenter, Director (Pensions, Treasury & Statutory Accounts)
Any interest declared by the Cabinet Member(s) / dispensation granted	N/A

Implementation of decision & scrutiny call-in

[Internal Use only]	
When can this decision be implemented by officers?	Officers can implement Cabinet Member decision in this notice only from the expiry of the scrutiny call-in period which is: 5pm on Thursday 17 September 2026 However, this is subject to the decision not being called in by Councillors on the relevant Select Committee. Upon receipt of a valid call-in request, Democratic Services will immediately advise the relevant officer(s) and the decision must then be put on hold.
Councillor scrutiny call-in of this decision	Councillors on the relevant Select Committee shown in this notice may request to call-in this decision. The request must be before the expiry of the scrutiny call-in period above.

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This notice is a public document also available to view on the Council's website www.hillingdon.gov.uk

	Councillors should use the Scrutiny Call-in App (link below) on their devices to initiate any call-in request. Further advice can be sought from Democratic Services if required: Scrutiny Call-In - Power Apps (secure)
Further information	These decisions, where applicable, have been taken under The Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012. This is the formal notice by the Council of the above executive decision, including links to the reports where applicable. If you would like more information on this decision, please contact Democratic Services on 01895 250636 or email: democratic@hillington.gov.uk. Circulation of this decision notice is to a variety of people including Members of the Council, Corporate Directors, Officers, Group Secretariats and the Public. Copies are also placed on the Council's website. Democratic Services London Borough of Hillingdon Civic Centre High Street Uxbridge UB8 1UW