



Democratic Services

Location: Phase II
DDI: 01895 277655
CMD No: 2026/1824

**To: COUNCILLOR WAYNE BRIDGES
CABINET MEMBER FOR RESIDENTS SERVICES**

c.c. All Members of the Residents' Services Select Committee
c.c. Dan Kennedy, Corporate Director of Residents Services
c.c. Aileen Campbell, Residents Services
c.c. Ward Councillors for Yeading

Date: 19 October 2026

Non-Key Decision request

Form D

MARSWORTH CLOSE, HAYES – RESULTS OF INFORMAL CONSULTATION ON A POSSIBLE PARKING MANAGEMENT SCHEME

Dear Cabinet Members,

Attached is a report requesting that a decision be made by you as an individual Cabinet Member. Democratic Services confirm that this is not a key decision, as such, the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012 notice period does not apply.

You should take a decision **on or after Tuesday 27 October 2026** in order to meet Constitutional requirements about publication of decisions that are to be made. You may wish to discuss the report with the Corporate Director before it is made. Please indicate your decision on the duplicate memo supplied and return it to me when you have made your decision. I will then arrange for the formal notice of decision to be published.

Anisha Teji
Democratic Services

Title of Report: Marsworth Close, Hayes – Results Of Informal Consultation On A Possible Parking Management Scheme

Decision made:

Reasons for your decision: (e.g. as stated in report)

Alternatives considered and rejected: (e.g. as stated in report)

Signed Date.....

Cabinet Member for Residents Services

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Select decision-maker

Monday, 19 October 2026



MARSWORTH CLOSE, HAYES – RESULTS OF INFORMAL CONSULTATION ON A POSSIBLE PARKING MANAGEMENT SCHEME

Cabinet Member Lead Cabinet Member for Residents Services (Cllr Bridges)

Chief Officer responsible Corporate Director of Residents Services

Report author Aileen Campbell

Report classification and reason	Public For General Release
Relevant Committee	Residents' Services
Electoral Ward	Yeading

1. Executive Summary

A petition signed by 25 residents of Marsworth Close, Hayes requested parking restrictions to address non-residential parking, particularly by visitors to Willow Tree Open Space due to drivers blocking accesses, driveways, and emergency routes. While a gate to restrict the footpath was requested, this was not feasible. Following discussions with the lead petitioner, a residents' parking scheme was considered more suitable than double yellow lines. An informal consultation showed mixed views: most respondents supported a scheme (7 out of 11), with a preferred operating time of 9am–10pm daily, while others opposed it due to cost or feeling restrictions were unnecessary. Given the results and discussions with councillors, it is recommended that officers develop a detailed parking scheme and proceed to formal consultation with residents.

Following consideration of the consultation results, local Ward Councillors believe there is sufficient support to proceed and it is recommended that a 21-day statutory consultation on a detailed scheme design be undertaken.

The estimated cost of undertaking the next stage of consultation is £2,000, which can be accommodated within existing Transportation Service budgets. There are no legal impediments to progressing statutory consultation, and the proposals support the Council's objective of maintaining safe and strong communities by improving parking management, accessibility and road safety for residents.

A recognised risk is that some parking may transfer to surrounding streets following implementation. Should this occur, affected residents would have the opportunity to petition the Council for consideration of additional parking controls in their roads. Formal consultation is expected to take place within the Council's next programme of traffic management proposals.

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2. Recommendation(s)

That the Cabinet Member:

- 1) **Notes the results of the informal consultation for a possible Parking Management Scheme in Marsworth Close, Hayes; and**
- 2) **Following discussions with local Ward Councillors, asks that officers prepare a detailed scheme design and progress to statutory consultation for a possible Parking Management Scheme in Marsworth Close, Hayes operational '9am to 10pm everyday'.**

3. Reasons for decision

These recommendations are in line with the views expressed by residents and the local Ward Councillors.

4. Proposal

1. A petition was submitted to the Council signed by residents of Marsworth Close, Hayes requesting double yellow lines or a resident permit holder only scheme in their road. The petition stated that parking restrictions are necessary for the below reasons:

"To prevent the appalling volume of unwanted vehicles from using our residential close as a car park in order to access the willow tree open space. Disrupting and preventing residents from accessing their home location, preventing emergency vehicles from gaining access if required due to blocking of the road, blocking of private driveway parking and also double parking".

The petition also asked for a gate to be implemented to restrict access to the alley way; this is a public footway which leads to an open space and the Council is unable to install a gate or restrict access to the public.

2. Upon further discussion with the lead petitioner, officers were advised that a residents' parking scheme may be a more beneficial option for residents. 'At any time' waiting restrictions would apply to residents and non-residents alike and therefore take away the available on-street parking.
3. Marsworth Close is located in Yeading and shares its junction with Telford Way and is close to busy roads such as Glencoe Road and The Parkway. There are popular shops and food outlets nearby including Tesco, B&Q, B&M, Burger King and more. Although in such close proximity to these services, the petition advised that the main cause of the parking problems in Marsworth Close are associated with visitors to Willow Tree Open Space.

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4. There is currently no designated car park for Willow Tree Open Space however, it can be accessed via a number of pathways and public rights of ways where people can walk to the green space. This can therefore result in visitors finding the surrounding nearby residential roads an attractive place to park.
5. Officers prepared an informal consultation pack to ascertain residents' views on a possible parking scheme in their road. This included a letter, questionnaire and pre-paid reply envelope. The documents were shared with local Ward Councillors and posted to residents in an area agreed in liaison with the Ward Councillors.
6. Residents were given just over four weeks to reply to the consultation. During this time, out of the 34 informal consultation packs posted 11 were received, representing a response rate of 32%. Of these responses, seven were in favour of a parking scheme in their road and four indicated they would prefer no changes to the current parking arrangements. All of the results have been tabulated and can be viewed in Appendix B.
7. The questionnaire also gave residents the opportunity to indicate which times they would prefer the scheme to implement if one were to be introduced. As seen in Appendix B, the majority of residents who took the opportunity to indicate their preference advised they would prefer a residents' permit parking scheme to operate '9am to 10pm everyday'.
8. Residents also had the opportunity to write any initial comments they may have on the questionnaire. Residents who responded in favour of a possible parking scheme advised that a scheme would help prevent parking in front of dropped kerbs and in private parking areas, as well as preventing commercial vehicles from using the road to park. They also advised that it could prevent visitors to the green space from using the road to park and by extension help to combat the increase in anti-social behaviour that residents have suggested they have been experiencing.
9. Comments from residents who objected to a possible parking scheme advised that it would be too costly for residents. Interestingly, on the contrary to the comment in support, a resident was concerned that drivers would be encouraged to park in private parking areas instead of on the public highway. As the Cabinet Member will be aware, the Council is only able to implement a Parking Management Scheme on the adopted highway, and any vehicles parking on private land cannot be enforced by the Parking Enforcement Team. One of the residents who indicated they would prefer no changes to the current parking arrangements advised that a residents' permit parking scheme is unnecessary in the road and drivers should be welcome to park on the public highway to access the open space.
10. All of the results and comments received during the informal consultation have been shared with local Ward Councillors. Although at this stage the local Ward Councillors have not expressed a view in response to the consultation, the Cabinet Member advised that he would like officers to design a scheme and proceed with statutory consultation with residents, who will have a further opportunity to comment on the proposals should they wish to have their views considered.

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11. In conclusion, officers have conducted an informal consultation on a possible Parking Management Scheme with residents of Marsworth Close, Hayes following a petition to the Council. Following discussions with the local Ward Councillors and the Cabinet Member for Residents Services it is recommended that officers prepare a detailed scheme design to share with residents during statutory consultation on a proposed Parking Management Scheme in Marsworth Close, Hayes which would be operational '9am to 10pm everyday'.

5. Corporate implications

Financial (mandatory)	Y	Equalities impact assessment	
Legal (mandatory)	Y	Workforce	
Alternative options (mandatory)	Y	Public Health	
Risk management (mandatory)	Y	External partners	
Asset		Communications	
Procurement		Committee comments	
Planning		Digital	
Climate Change		Other	

a) Financial

The estimated cost associated with the recommendations to this report, which is to proceed to formal consultation on proposals, is estimated to be £2,000 which will be managed within existing revenue budgets for the Transportation Service.

As is usual practice, the required notice of intent will be combined with other Parking Management Schemes which are at the same stage and will be subject to the Council's Spend Control Panel approval processes.

Following formal consultation, a further Cabinet Member report will be required to consider the responses that are received. At this next stage a funding source will need to be identified to implement or further amend the proposals.

b) Legal

The Council's power to implement a Parking Management Scheme in Marsworth Close, Hayes is set out in the Road Traffic Regulation Act 1984. The formal consultation and order-making statutory procedures to be followed before any such Parking Management Scheme is implemented are set out in Schedule 9 of the Road Traffic Regulation Act 1984 and the Local Authorities' Traffic Orders (Procedures) (England and Wales) Regulations 1996. Any consultation must also meet the standard set by established common law principles in public law, namely fairness and adequacy.

If the decision is taken after formal consultation to make the order introducing the Parking Management Scheme, Part 5 of the Road Traffic Regulation Act 1984 and the Traffic Signs Regulations and General Directions 2016 set out the signage requirements, which must be observed.

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In exercising any of the powers under the Road Traffic Regulation Act 1984, section 122 of the 1984 Act requires the Council to consider its statutory duty to secure the expeditious, convenient and safe movement of vehicular and other traffic (including pedestrians), and the provision of suitable and adequate parking facilities on and off the highway. These powers must be exercised so far as practicable having regard to the following matters:

- (a) the desirability of securing and maintaining reasonable access to premises;
- (b) the effect on the amenities of any locality affected and the importance of regulating and restricting the use of roads by heavy commercial vehicles, so as to preserve or improve amenities of the areas through which the roads run;
- (c) the national air quality strategy;
- (d) the importance of facilitating the passage of public service vehicles and of securing the safety and convenience of persons using or desiring to use such vehicles; and
- (e) any other matters appearing to the Council to be relevant.

Moreover, the Council has various statutory duties in relation to road safety, such as under section 39 of the Road Traffic Act 1988 and section 16 of the Traffic Management Act 2004, which are relevant when deciding on road traffic measures.

Pursuant to established public law principles on consultation, the decision maker, when coming to a decision regarding the progress of the proposed Parking Management Scheme in Marsworth Close, Hayes, must be satisfied that all consultation responses, including those that do not accord with the officer's recommendation, were conscientiously taken into account. To this end, the appendices and content of the report should be referred to.

The Council must also be mindful of its public sector equality duty under section 149 of the Equality Act 2010.

c) Alternative options

<i>Alternative Options</i>	<i>Rationale for rejecting option</i>
The Council could decide to make no further changes to the parking arrangements	The results of the informal consultation demonstrate that there is support for a possible parking scheme.

d) Risk management

<i>Risk</i>	<i>Mitigation</i>
Possible displacement of parking in surrounding roads	The non-residential parking could potentially displace into nearby roads where there are currently no restrictions during the operational times of the scheme. If residents in surrounding roads feel their road would benefit from a parking scheme they are encouraged to petition the Council. The parking

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	zones can be extended with support from residents and local Ward Councillors.
Objections from residents in surrounding roads	Objections can be submitted by anyone during the 21-day statutory consultation. Letters and a plan of the proposals are posted to residents in the area which would be included in a proposed extension, however there are also public notices on site as well as adverts in the local newspaper detailing the proposals and where to find a copy of the plans. If objections are received, officers will need to prepare a report for the Cabinet Member to consider, which will delay implementation if supported, but will detail how each comment has been considered to reach the decision.

e) Other implications

NIL.

6. Consultation & engagement

Informal consultation was carried out in an area agreed in liaison with local Ward Councillors. If the recommendations to this report are approved, then officers will prepare for a 21-day statutory consultation to be carried out on a detailed scheme design.

7. Timetable for implementation

Upon the recommendations of this report being approved subject to call-in, officers will prepare a detailed scheme design and organise a date for the 21-day statutory consultation to take place. This includes a Notice of Intent which will be combined with other parking scheme, which are published around every 2 to 4 months.

List of appendices attached

- Appendix A – Plan of the informal consultation area
- Appendix B – Tabulated results of the informal consultation

List of Background Papers

- Petition of 25 signatures requesting measures to help prevent non-residential parking in Marsworth Close – July 2025

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Marsworth Close, Hayes - Informal consultation for a possible Parking Management Scheme

Appendix A

November 2025

Scale 1:3,000



HILLINGDON
LONDON



Extent of informal consultation area for a possible Parking Management Scheme

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2025 Ordnance Survey 100019283

Marsworth Close, Hayes - Outcome of informal consultation for a possible Parking Management Scheme

Road Name	I would support a Parking Management Scheme	I would prefer no changes to the current parking arrangements	Void	Number delivered	Number responded	Response rate
Marsworth Close	7	4	1	33	11	33%
Telford Way	0	0	0	1	0	0%
Total	7	4	1	34	11	32%

Road Name	Monday to Friday	Monday to Saturday	Everyday
Marsworth Close	1	0	7
Telford Way	0	0	0
Total	1	0	7

Road Name	10am to 3pm	9am to 5pm	9am to 10pm
Marsworth Close	0	0	8
Telford Way	0	0	0
Total	0	0	8